

Overview of survey



Number of respondents

222

Number of questions

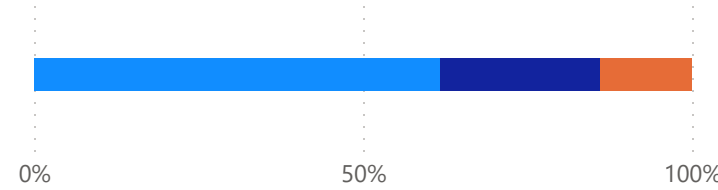
25

New staff (12months)

20

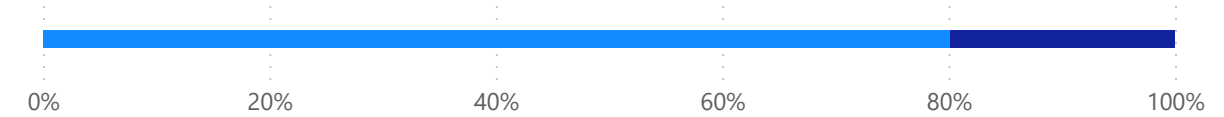
Are you a lone worker?

● No ● Sometimes ● Yes

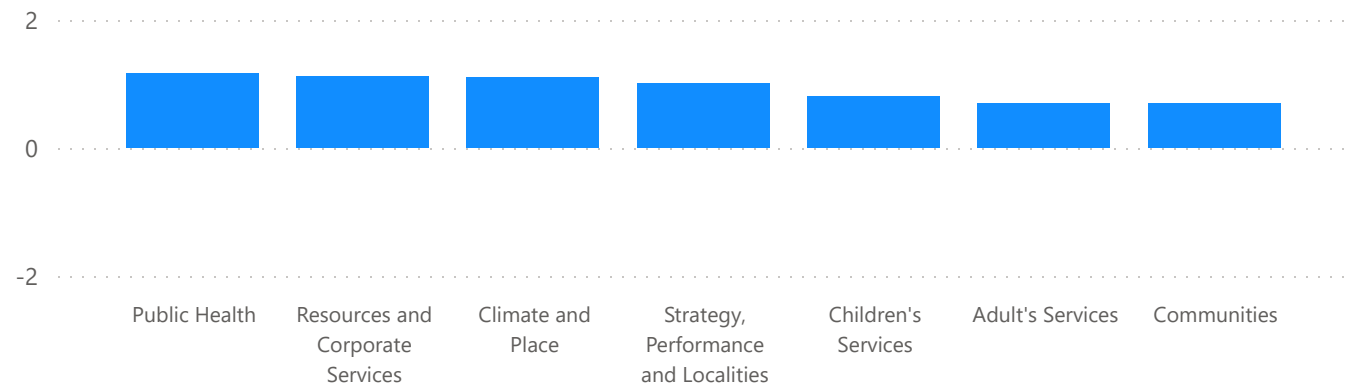


Do you work a non-standard working pattern? (E.g. shift working, weekends)

● No ● Yes



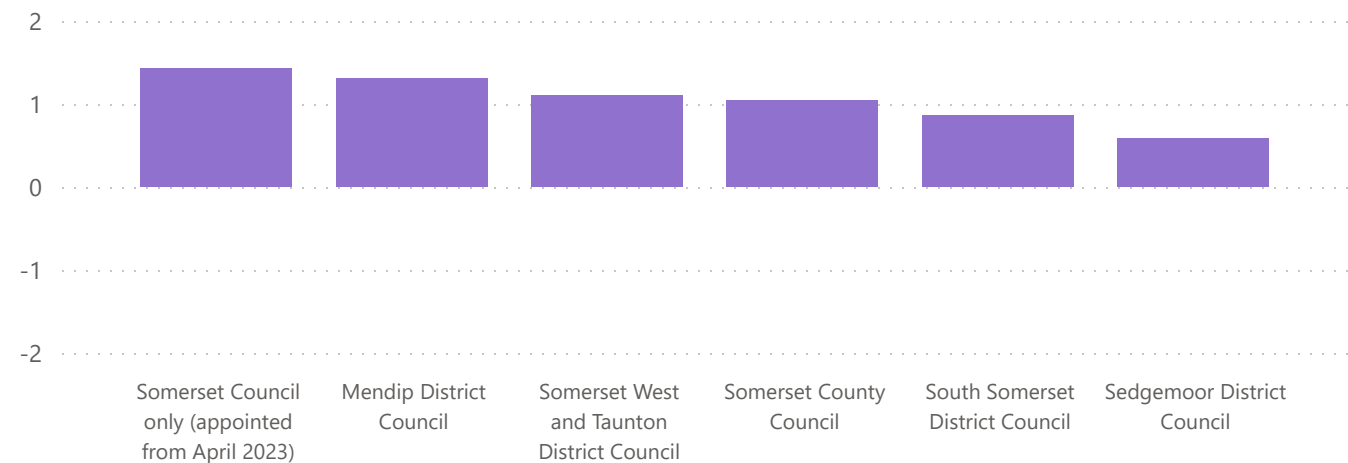
Average score by directorate



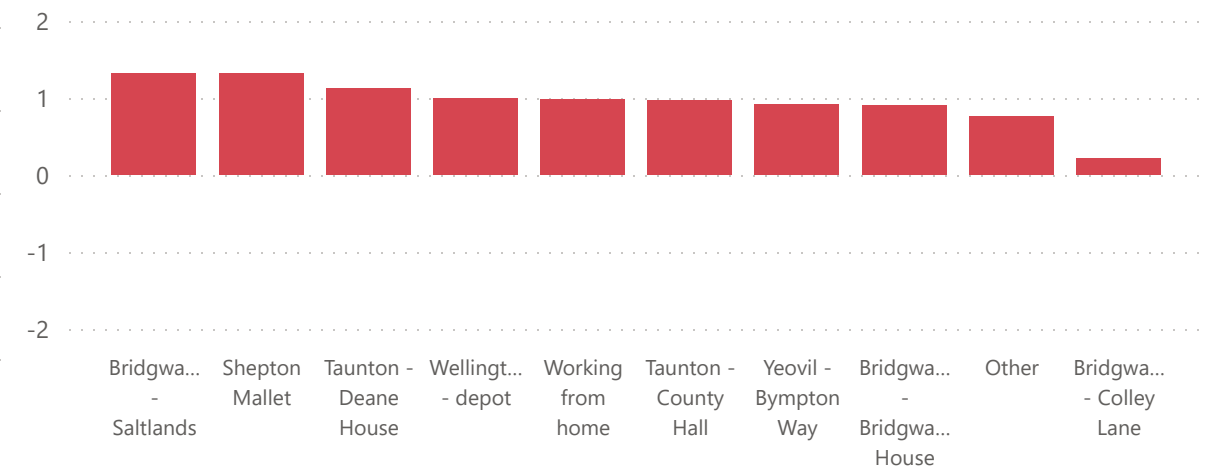
Average score by theme



Average score by legacy employer



Average score by office



Breakdown of responses

Number of respondents

222

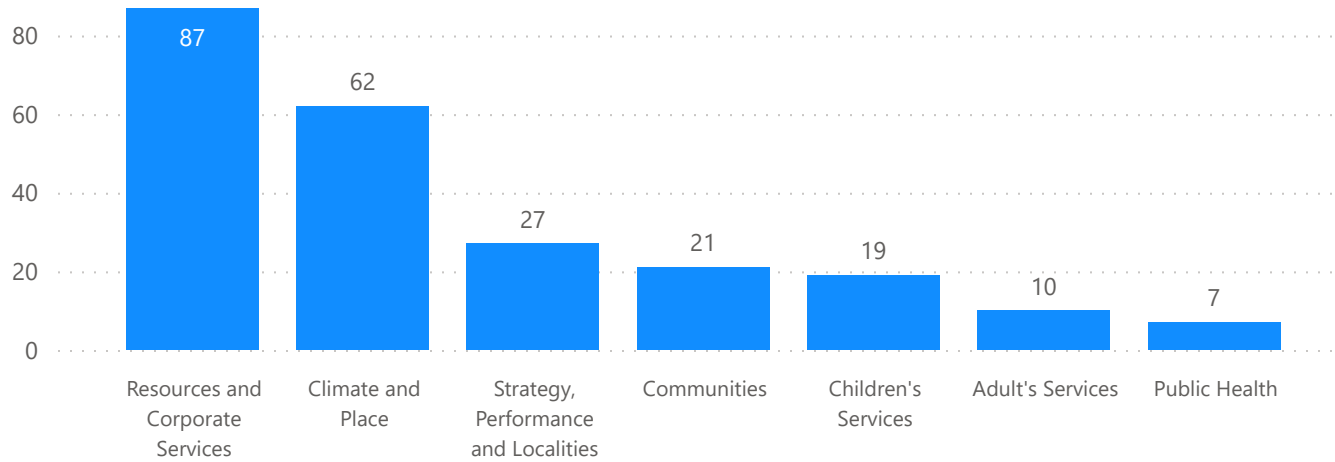
New staff (12months)

20

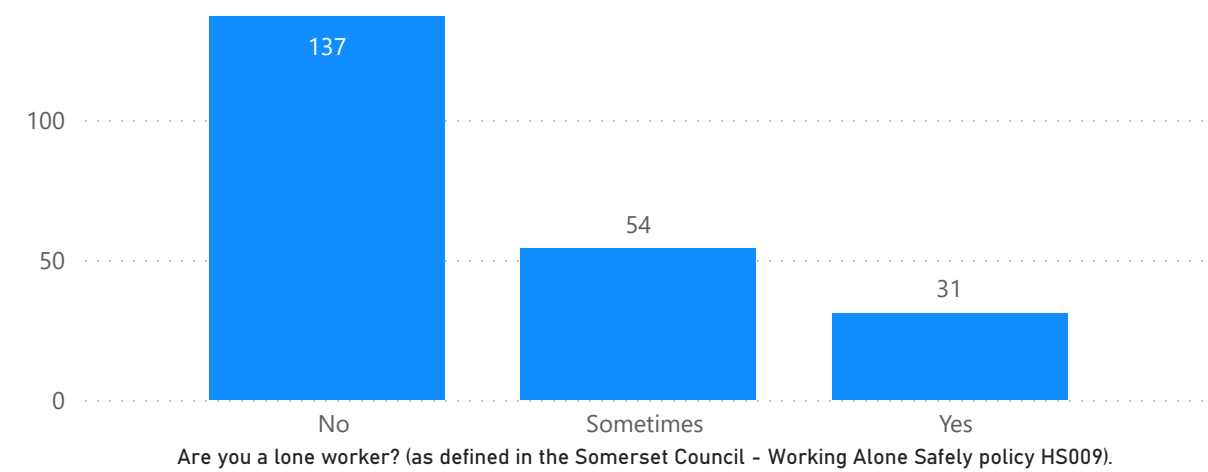
Number of questions

25

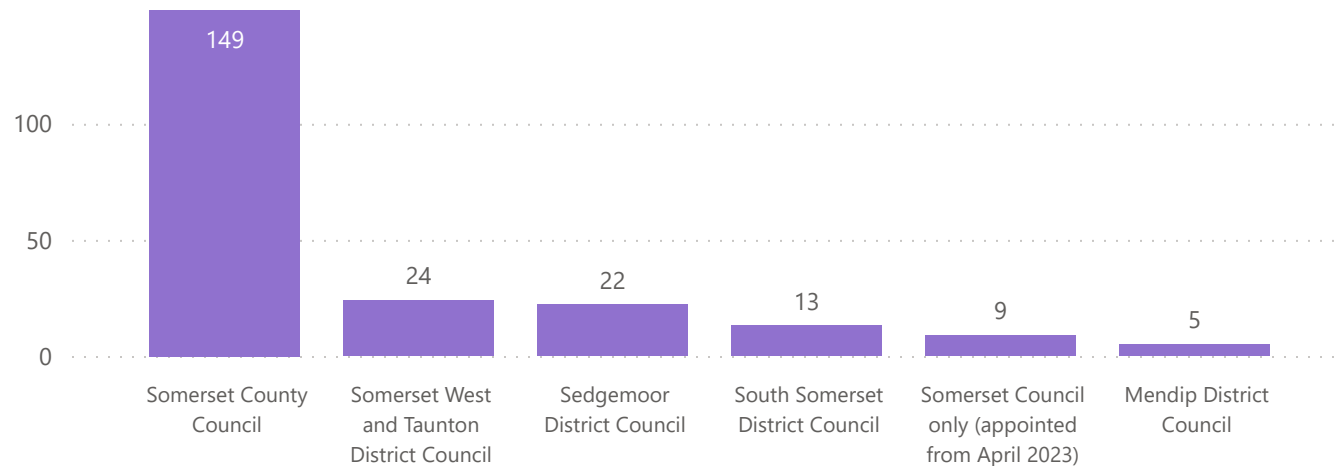
Number of responses by Directorate



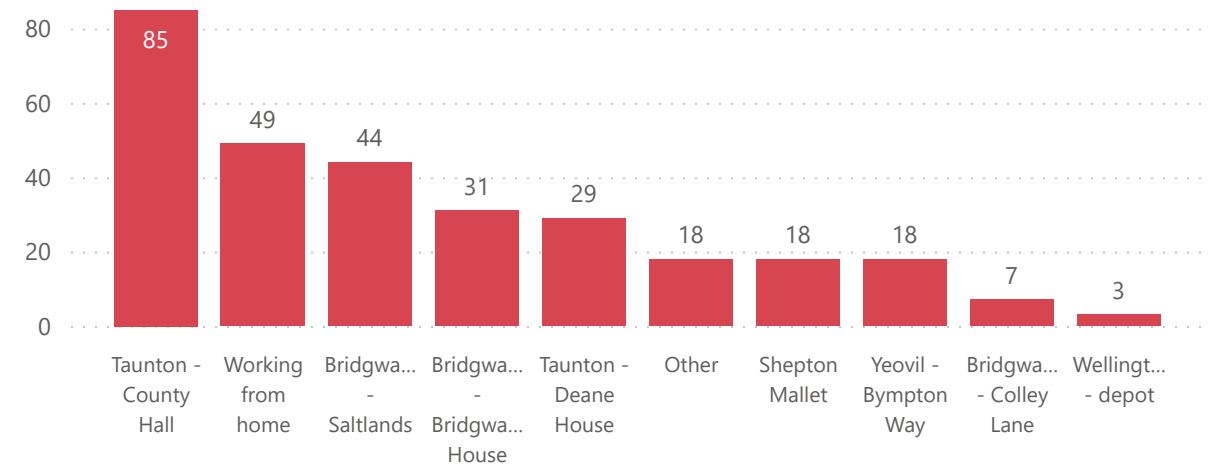
Are you a lone worker?



Responses by legacy employer



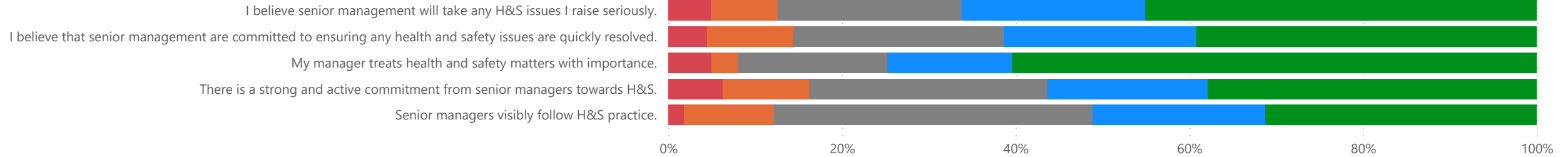
Number of responses by office



Results by theme 1

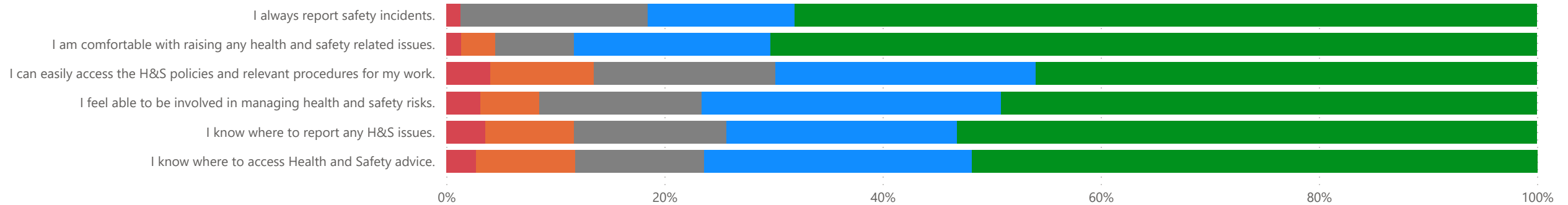
Management Commitment and Style

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



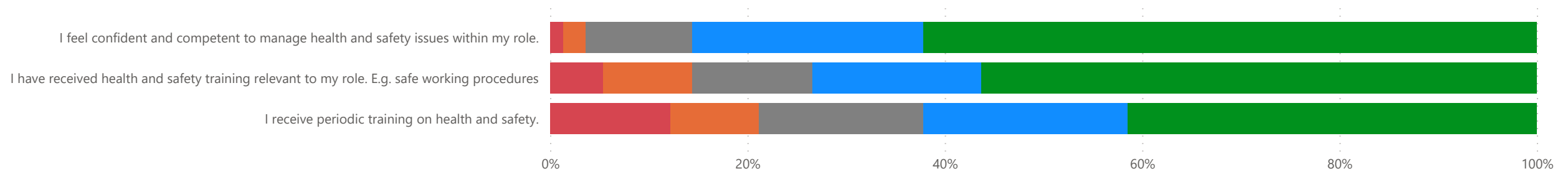
Employee Involvement

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Training and competence

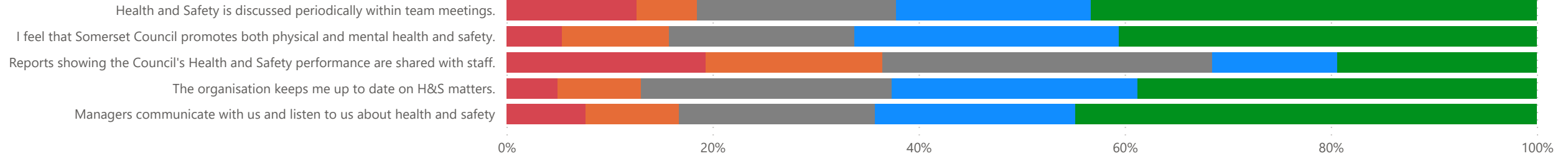
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Results by theme 2

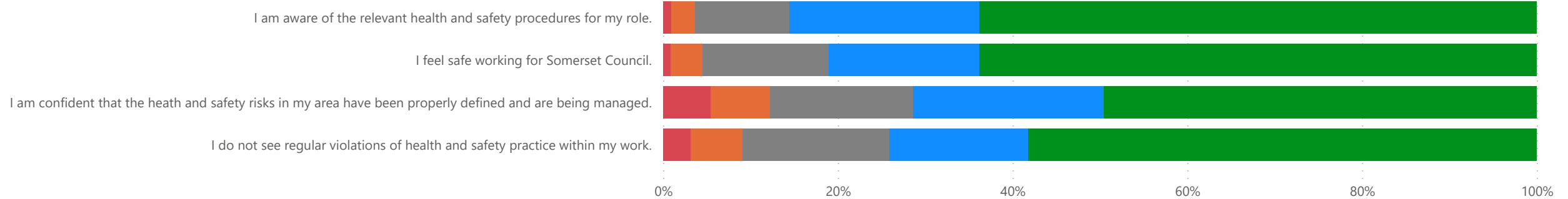
Communication

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



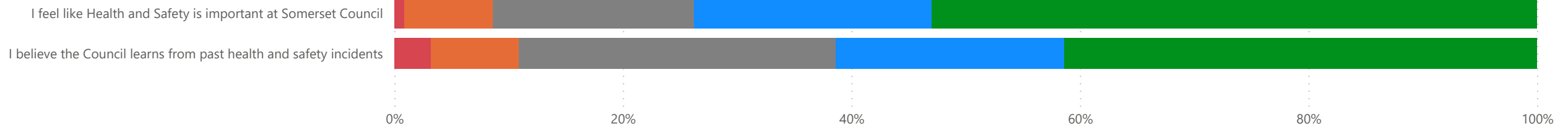
Compliance with procedures

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



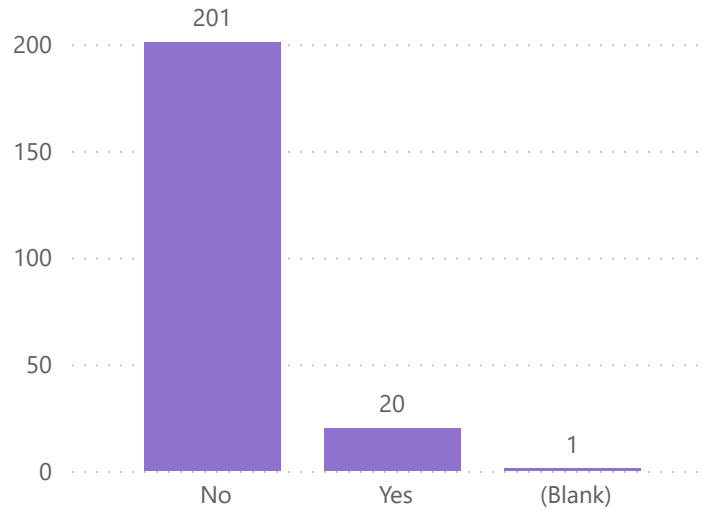
Organisational Learning

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree

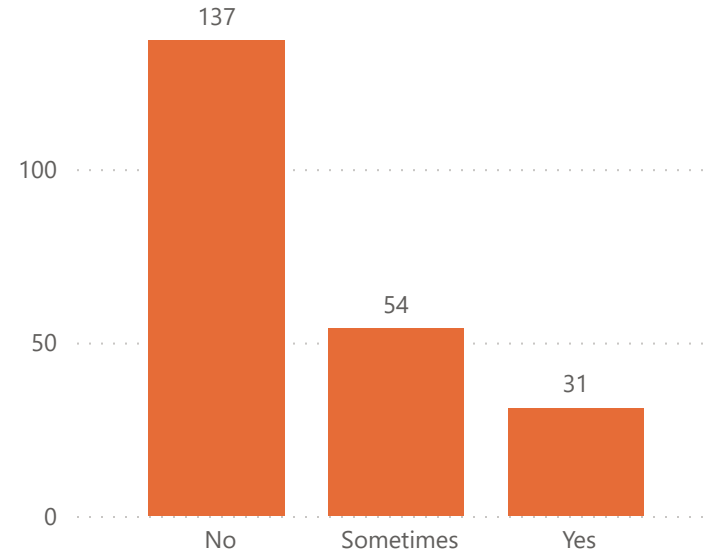


Overview of survey

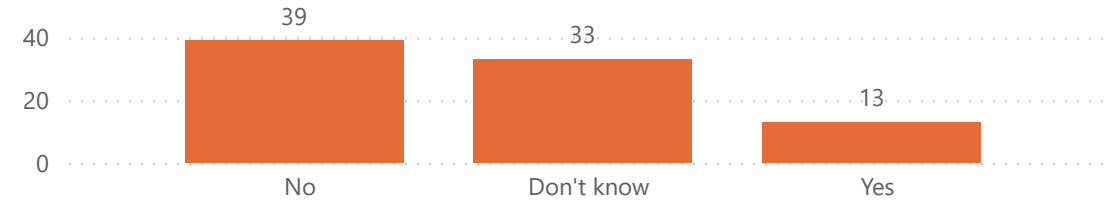
Have you joined the organisation within the last twelve months?



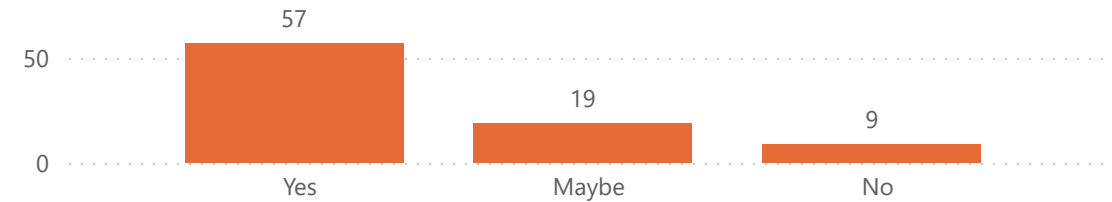
Are you a lone worker?



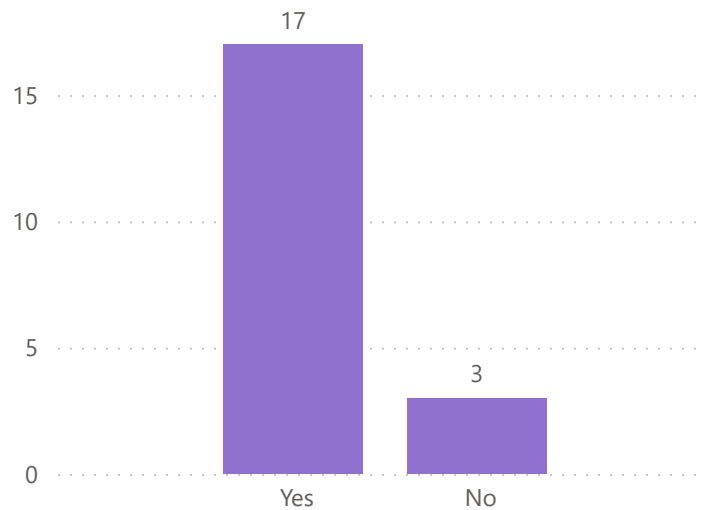
Are you working in a lone working environment that has been assessed as High/Medium Risk?



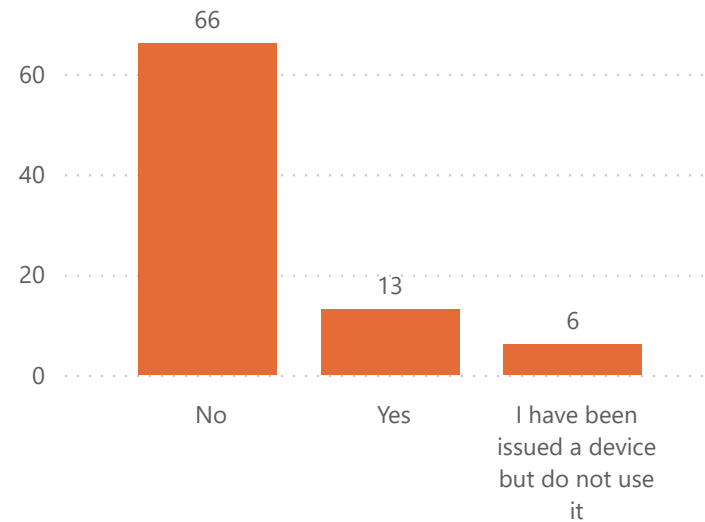
Do you receive adequate supervision, education and training to perform your role as a lone worker?



Did you receive health and safety training as part of your induction?



Have you been issued with a personal safety device?



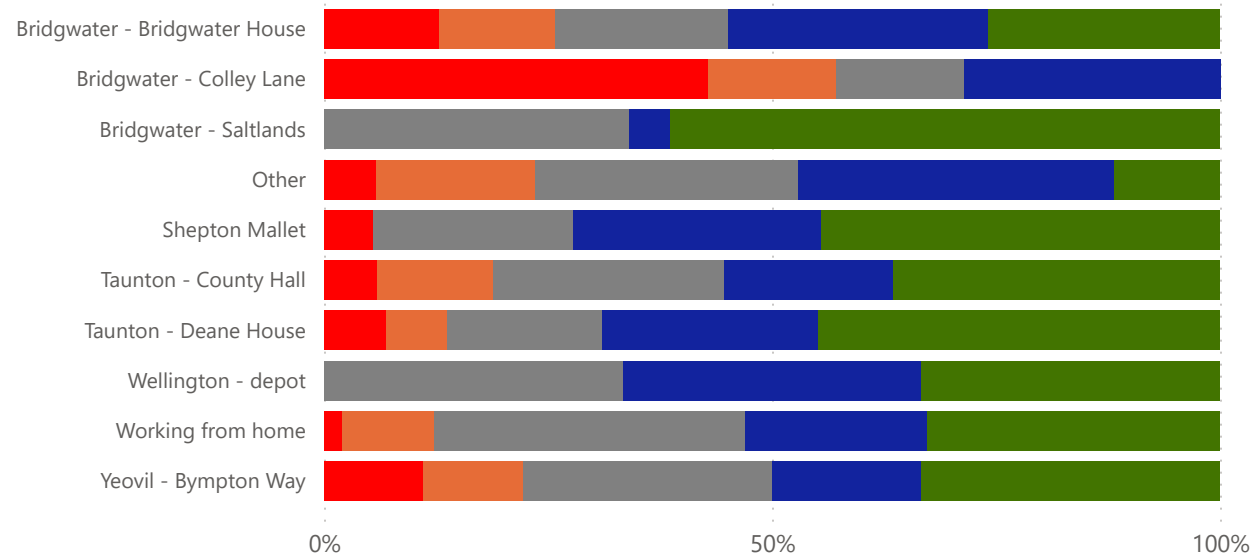
What are your reasons for not using your device?

- Batteries only last three hours from full charge and take 8 hours to charge.
- I have changed roles and no longer require one, I am answering as in my previous role as I only moved team 2 weeks ago
- if i can reach my lone worker device i can reach my phone and call 999 and get the right help quicker
- it does not work
- Lack of accountability of managers using devices to track location. I have been sent screenshot in real time of managers tracking me and abusing the system. If there safeguards in place for staff slto see who is accessing my data then I would use it
- never been shown how to use it.

There is a strong and active commitment from senior managers towards H&S.

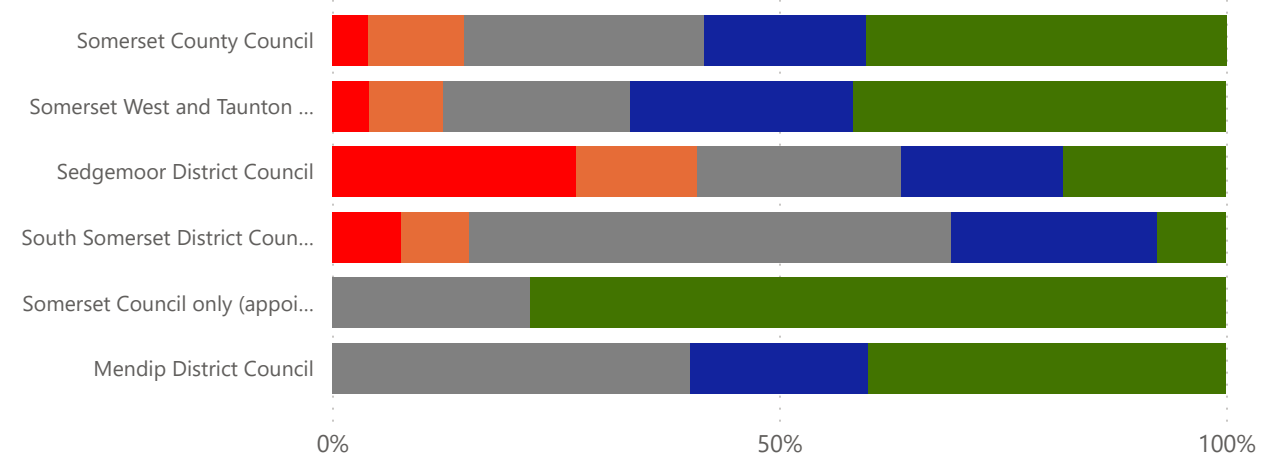
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



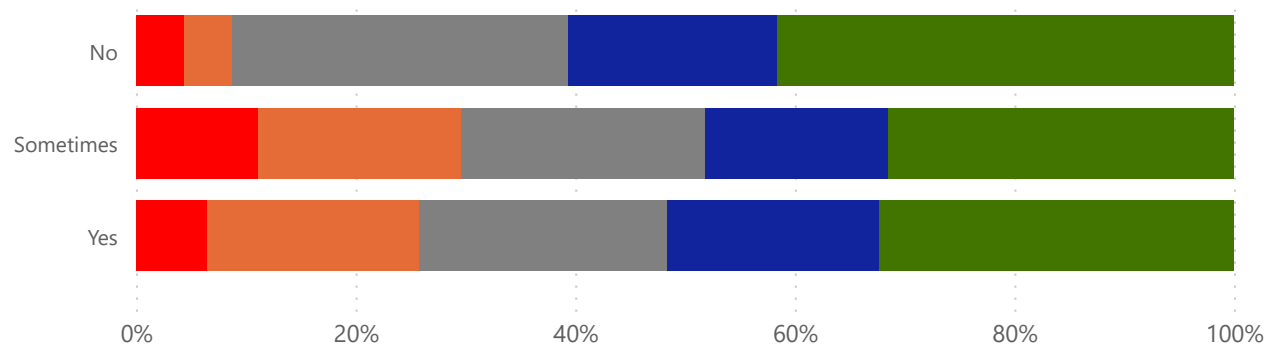
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



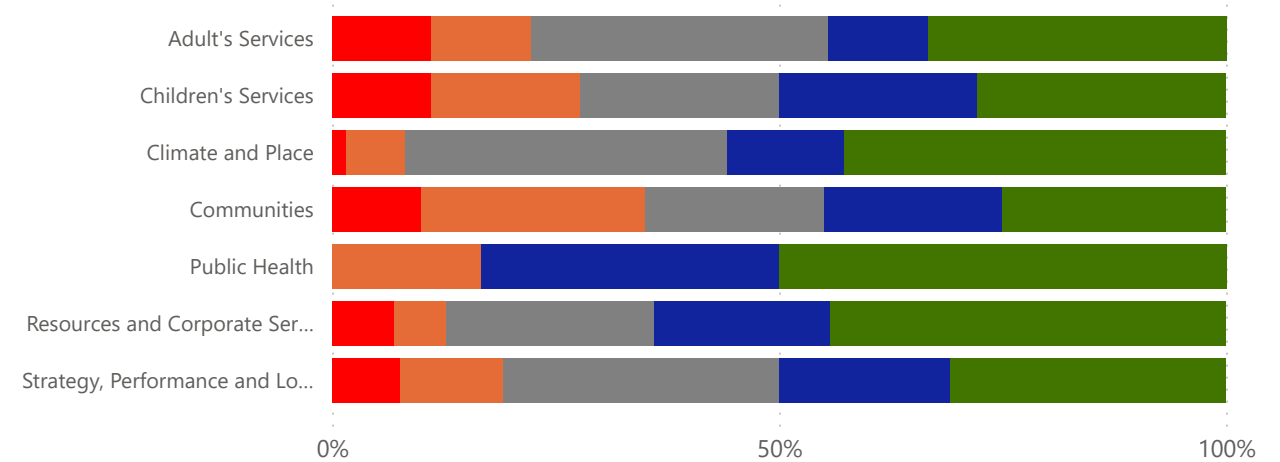
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

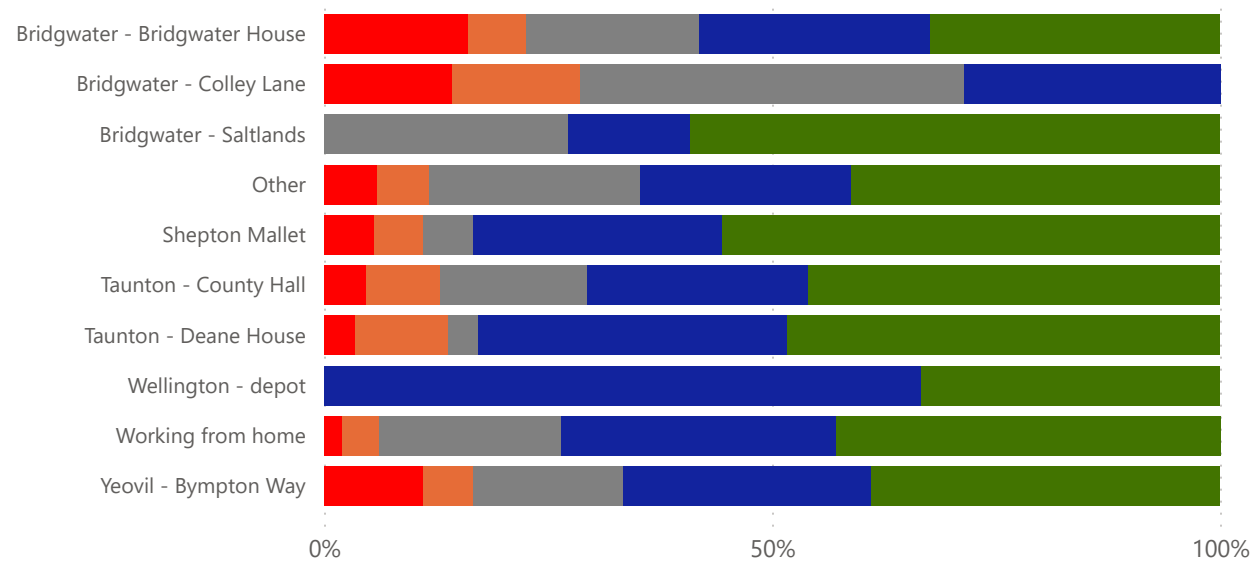
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I believe senior management will take any H&S issues I raise seriously.

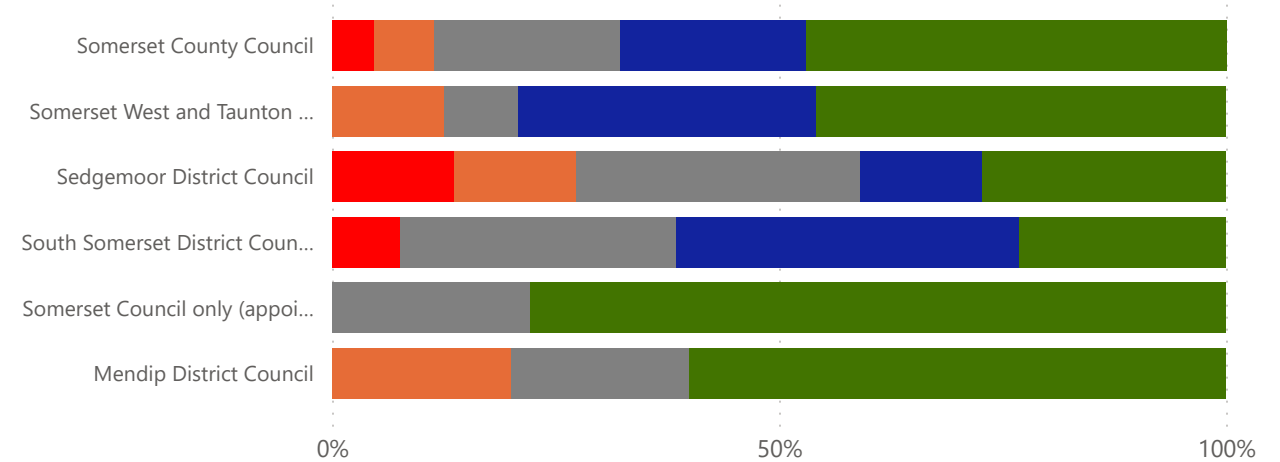
Responses by office location

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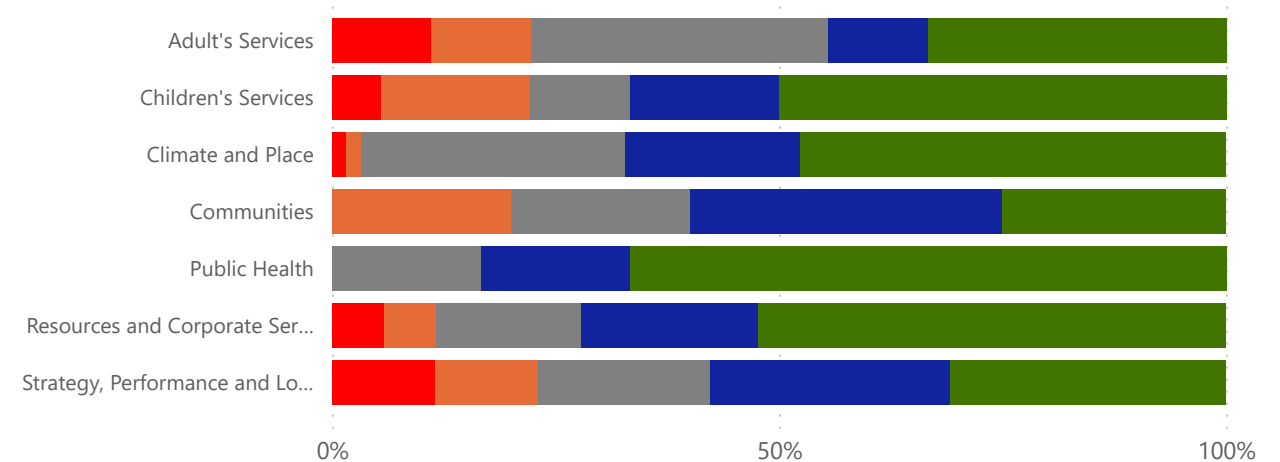
Responses by legacy organisation

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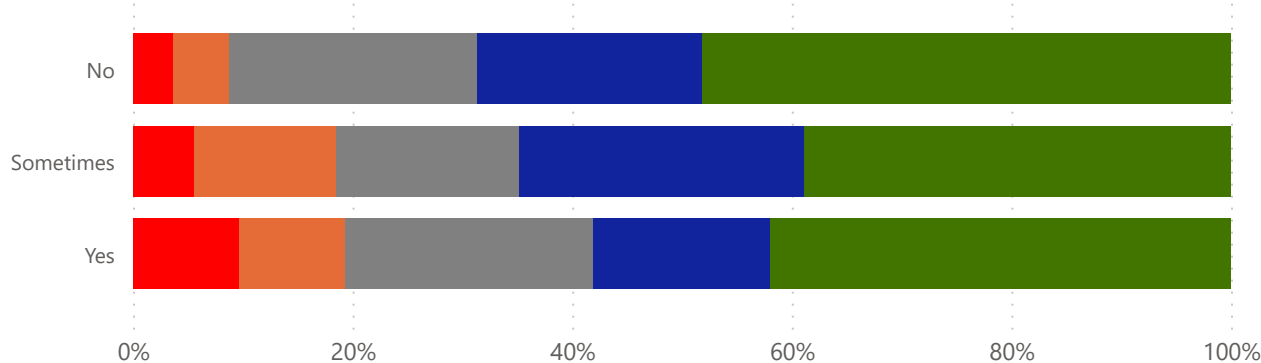
Responses by directorate

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Are you a lone worker?

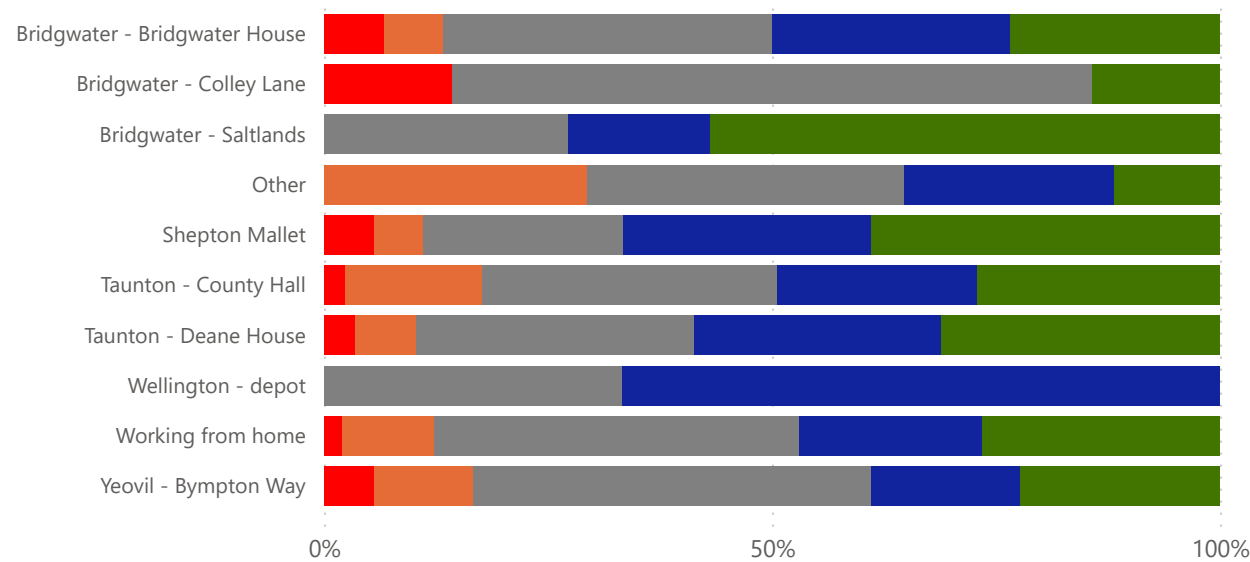
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Senior managers visibly follow H&S practice.

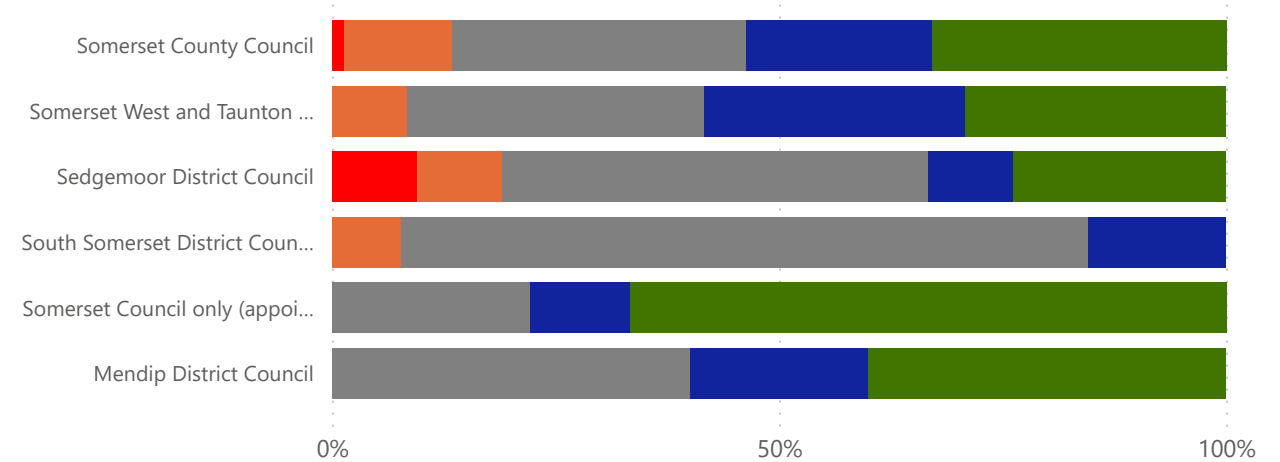
Responses by office location

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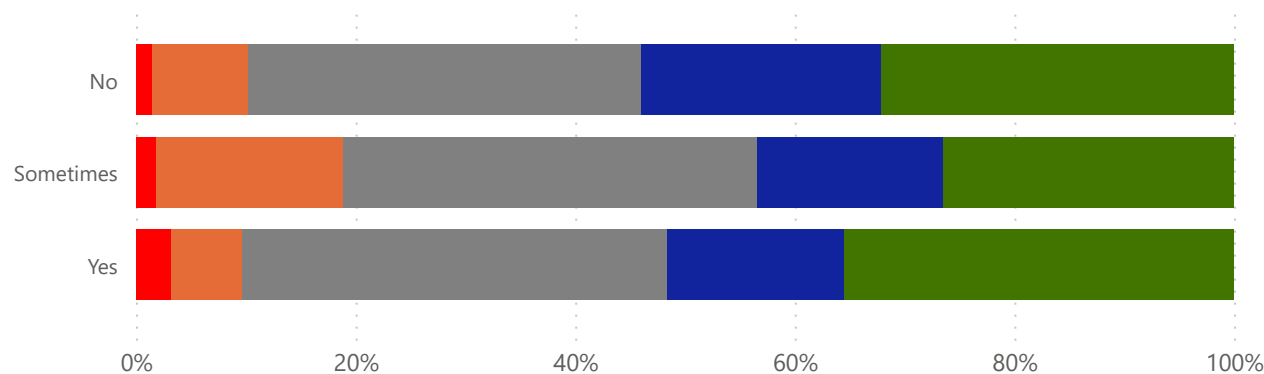
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



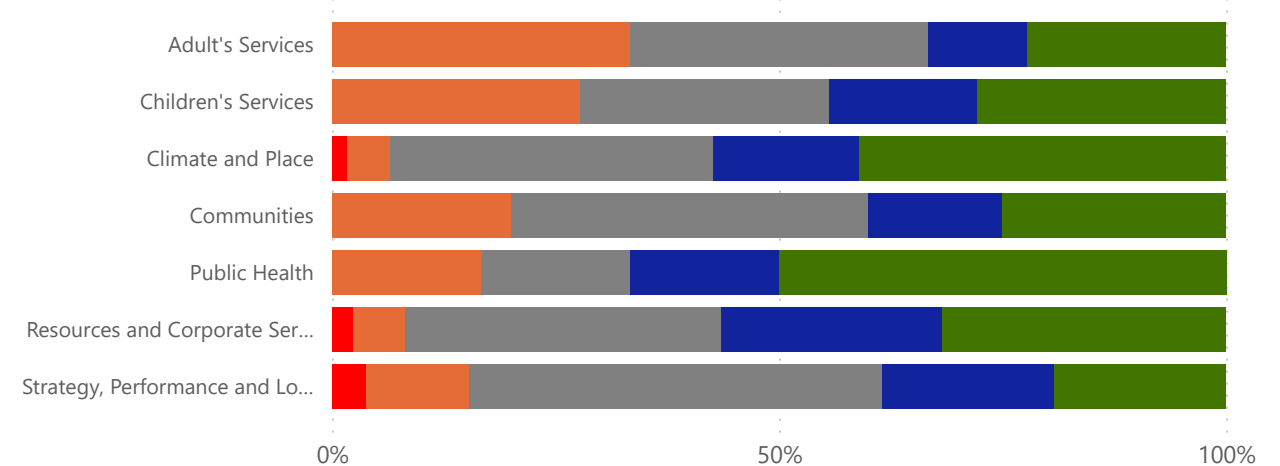
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

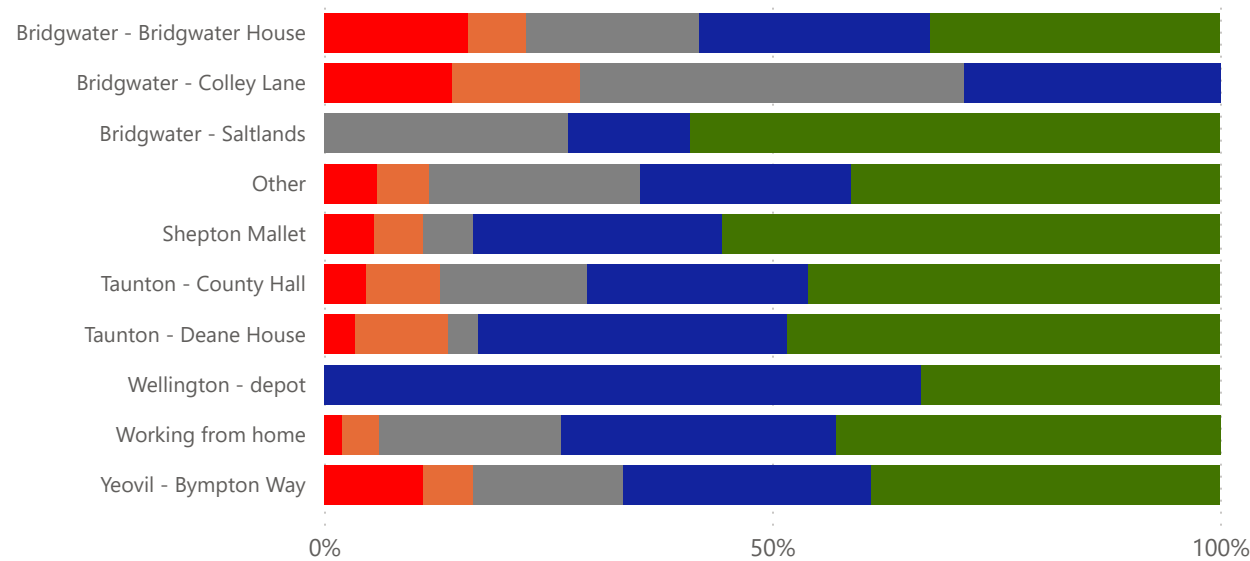
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



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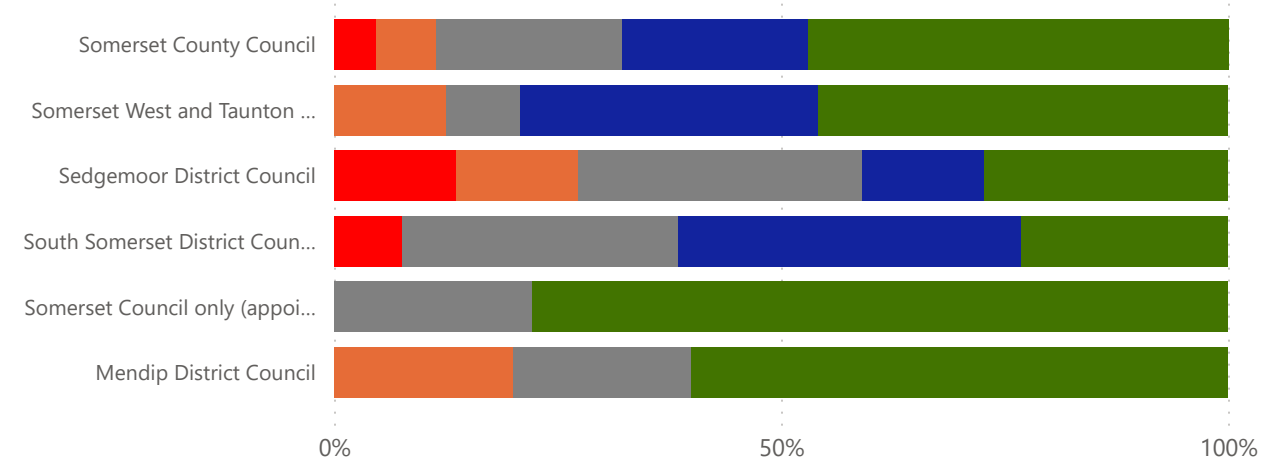
Responses by office location

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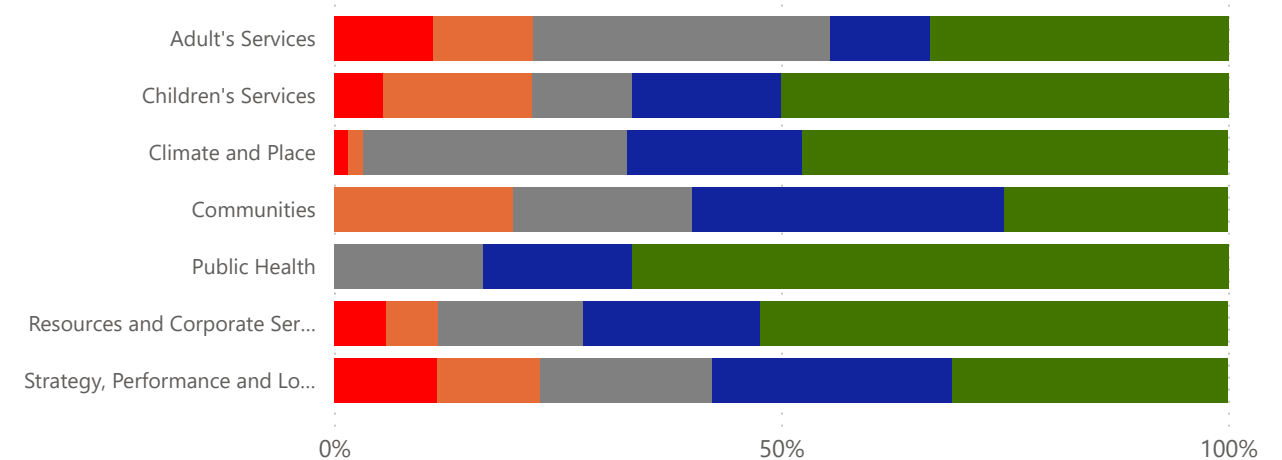
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



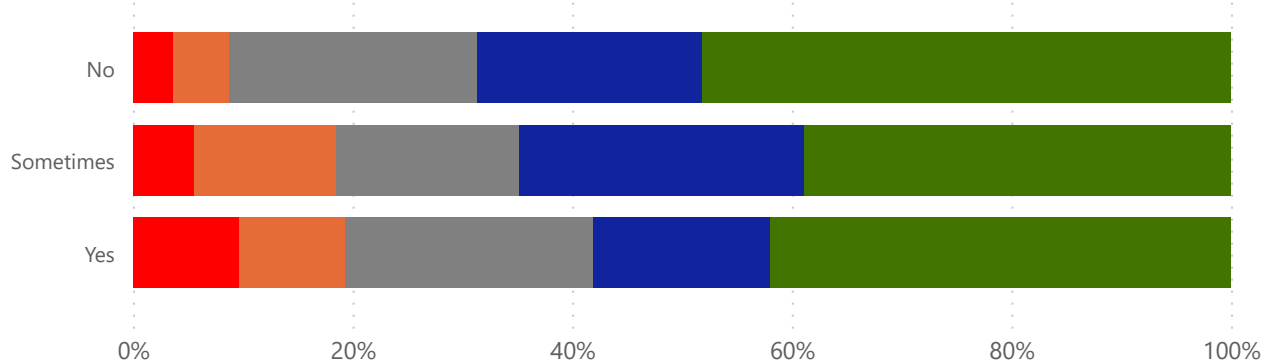
Responses by directorate

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Are you a lone worker?

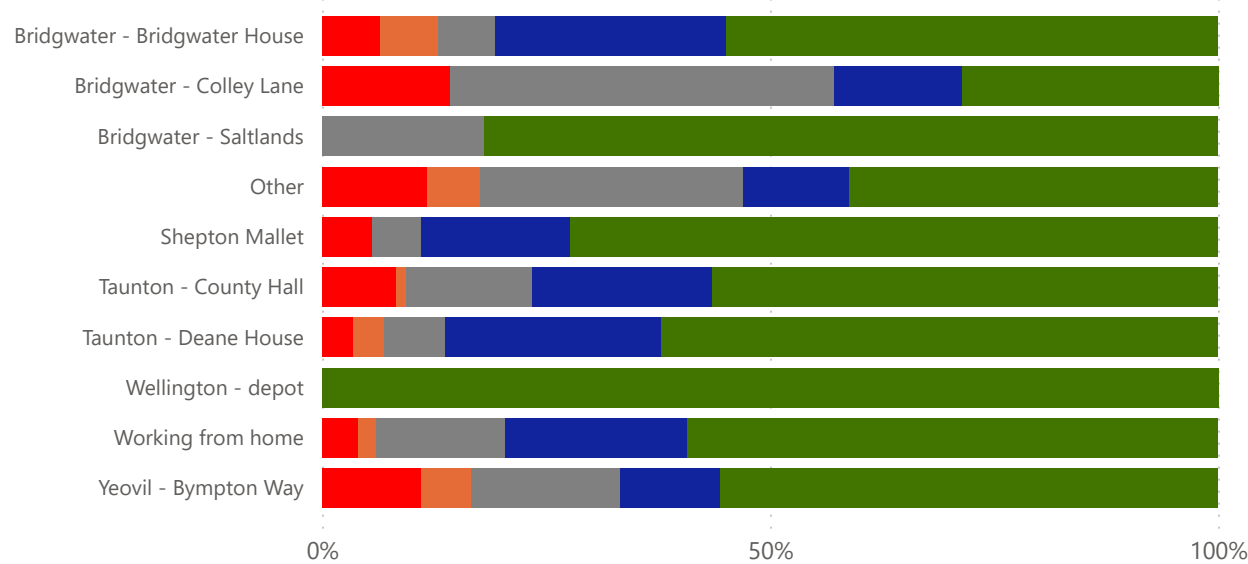
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



My manager treats health and safety matters with importance.

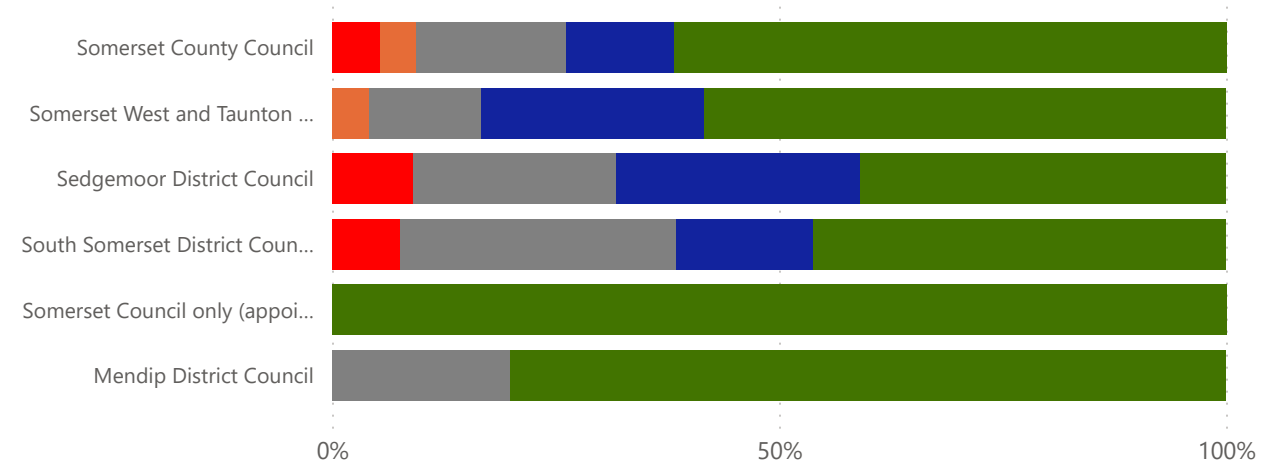
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



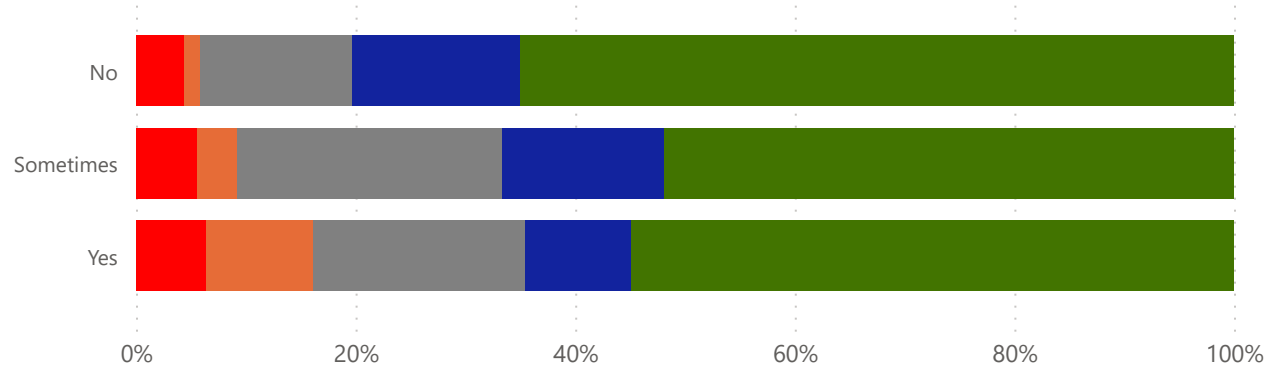
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



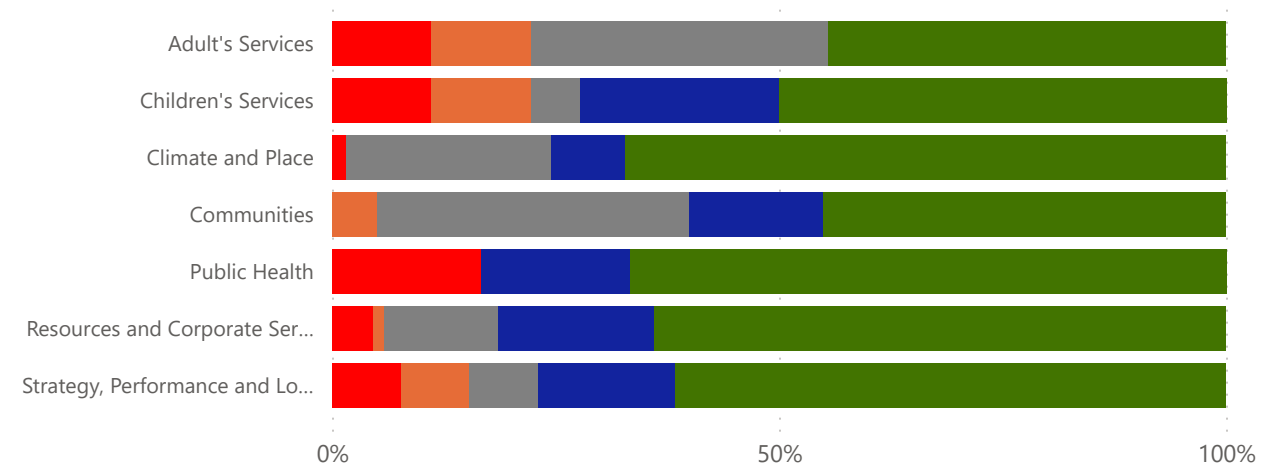
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

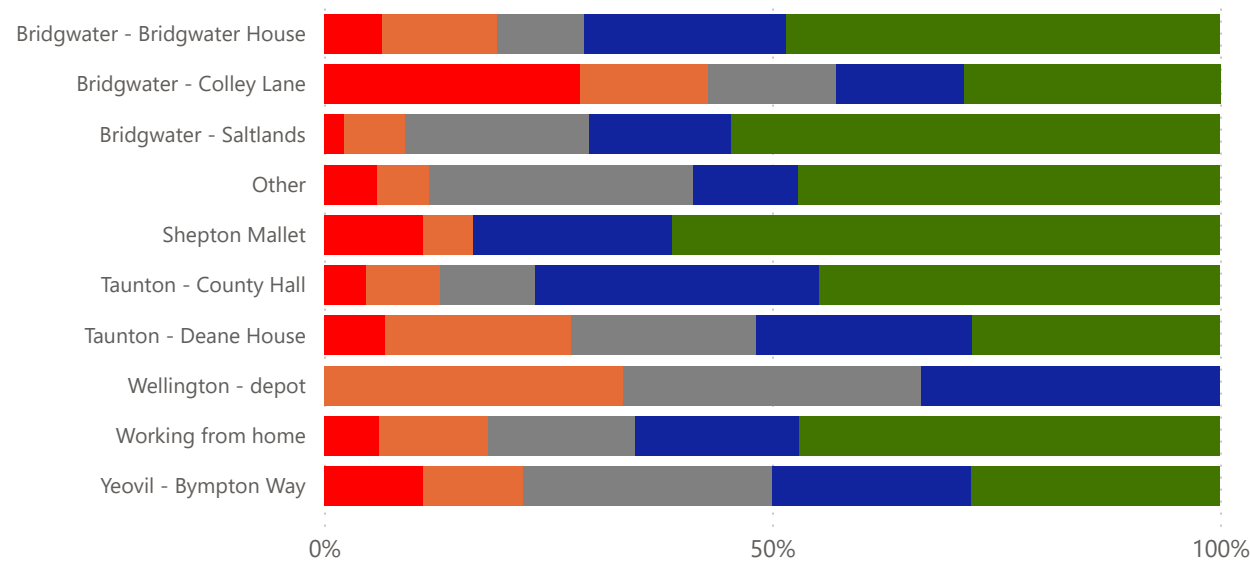
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I can easily access the H&S policies and relevant procedures for my work.

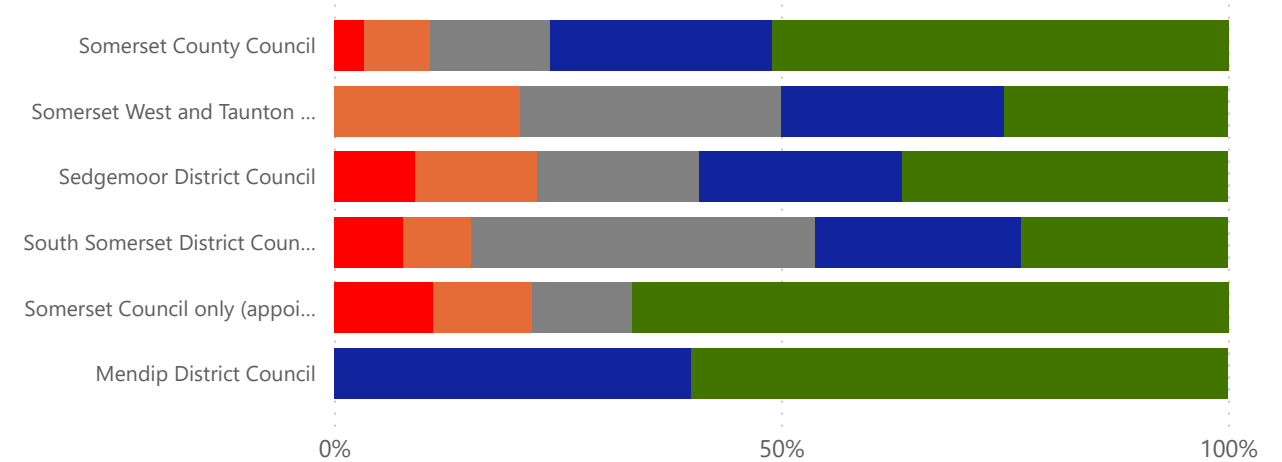
Responses by office location

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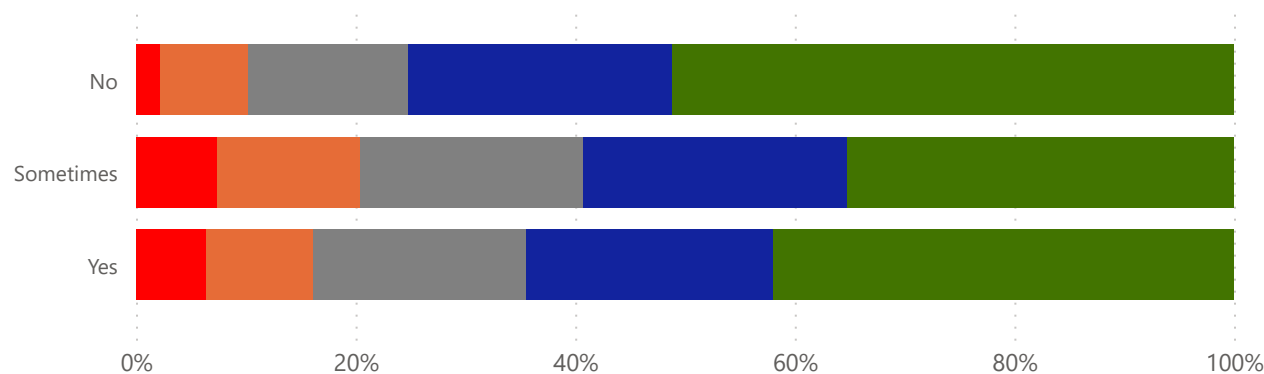
Responses by legacy organisation

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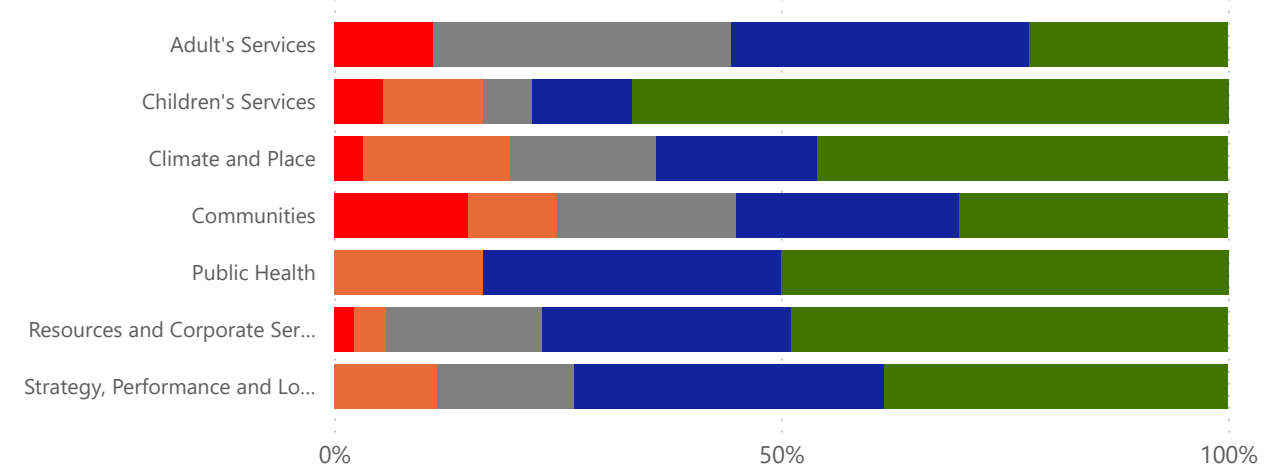
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

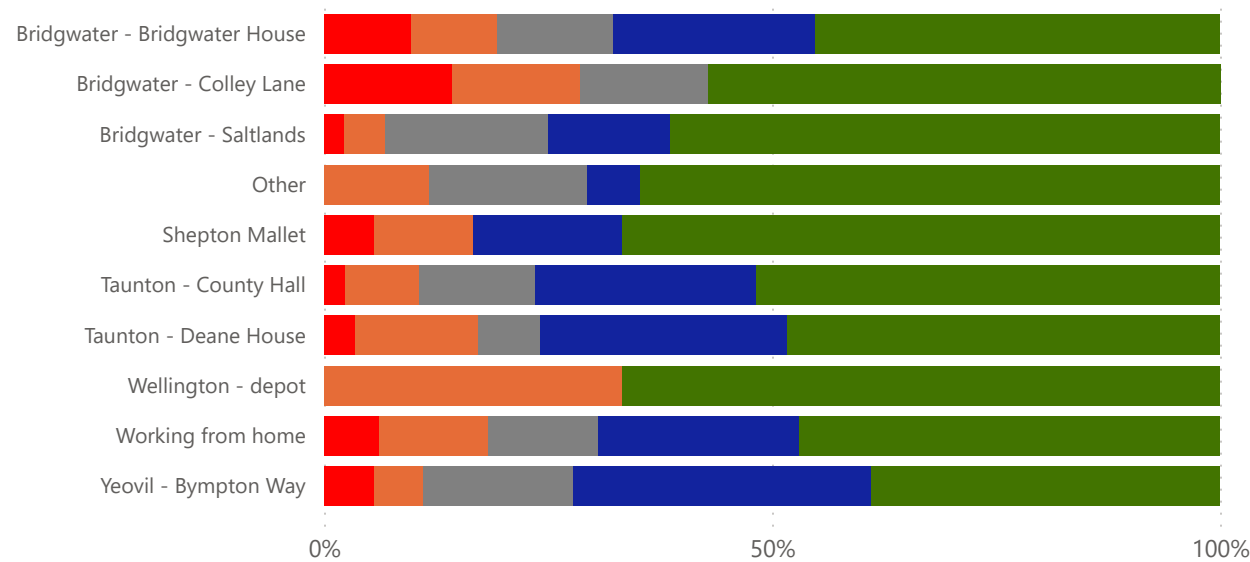
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I know where to report any H&S issues.

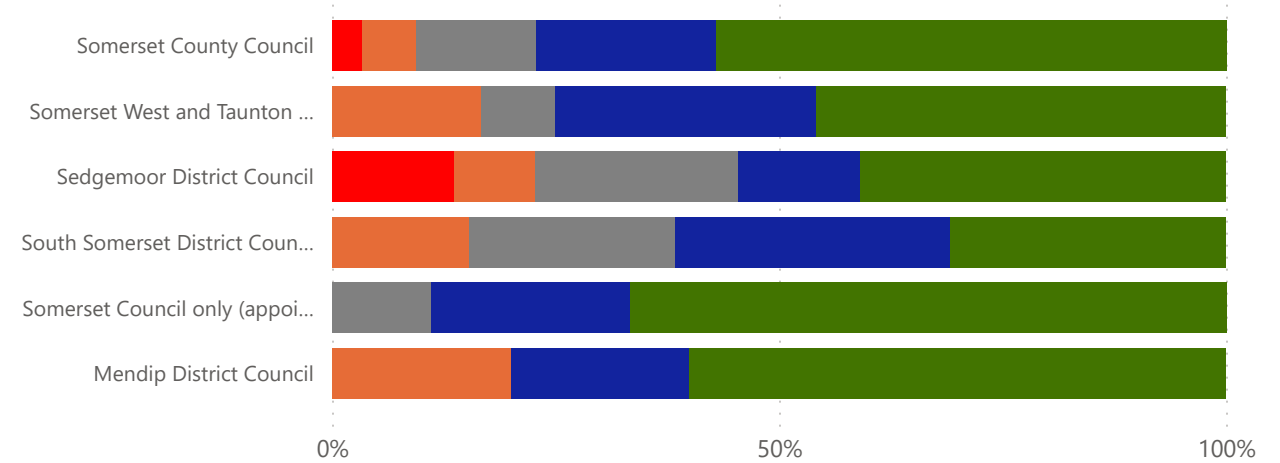
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



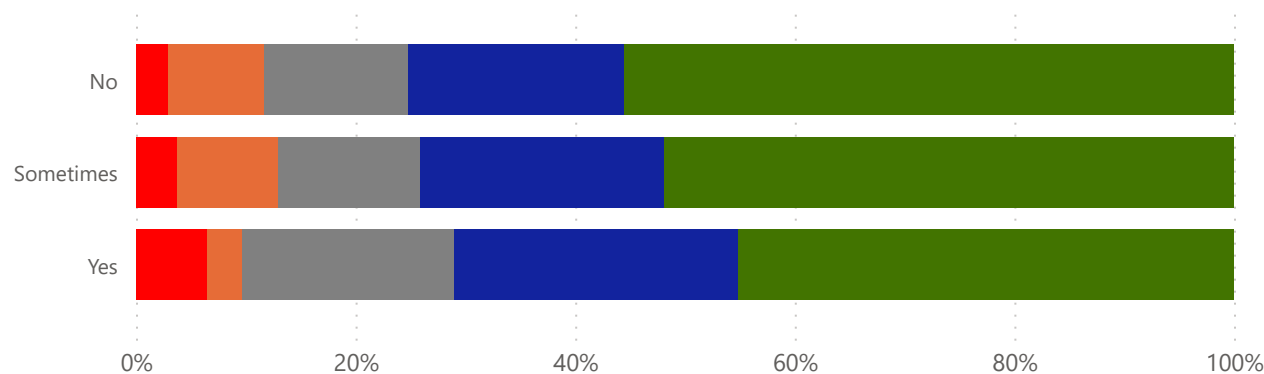
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



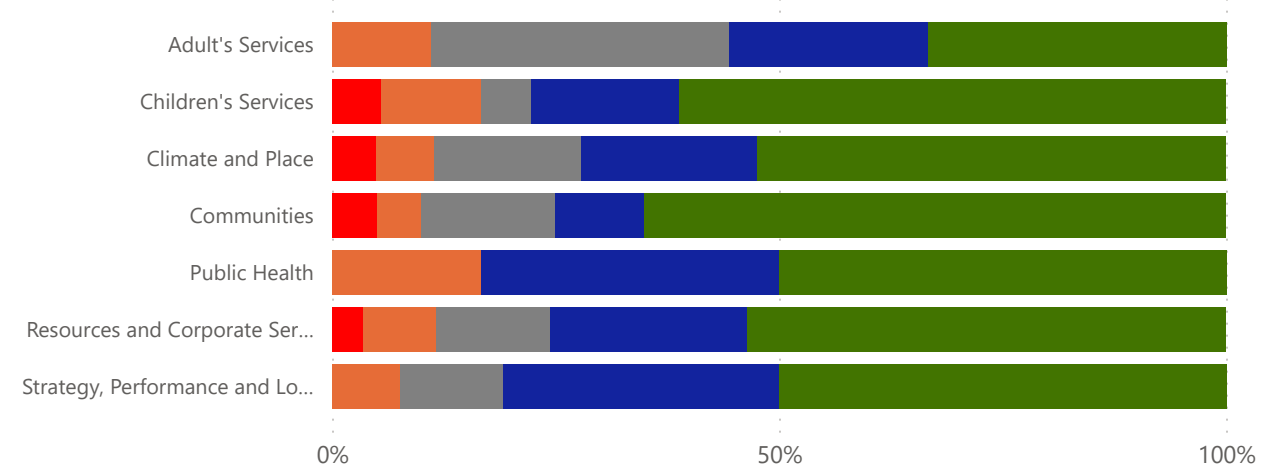
Are you a lone worker?

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Responses by directorate

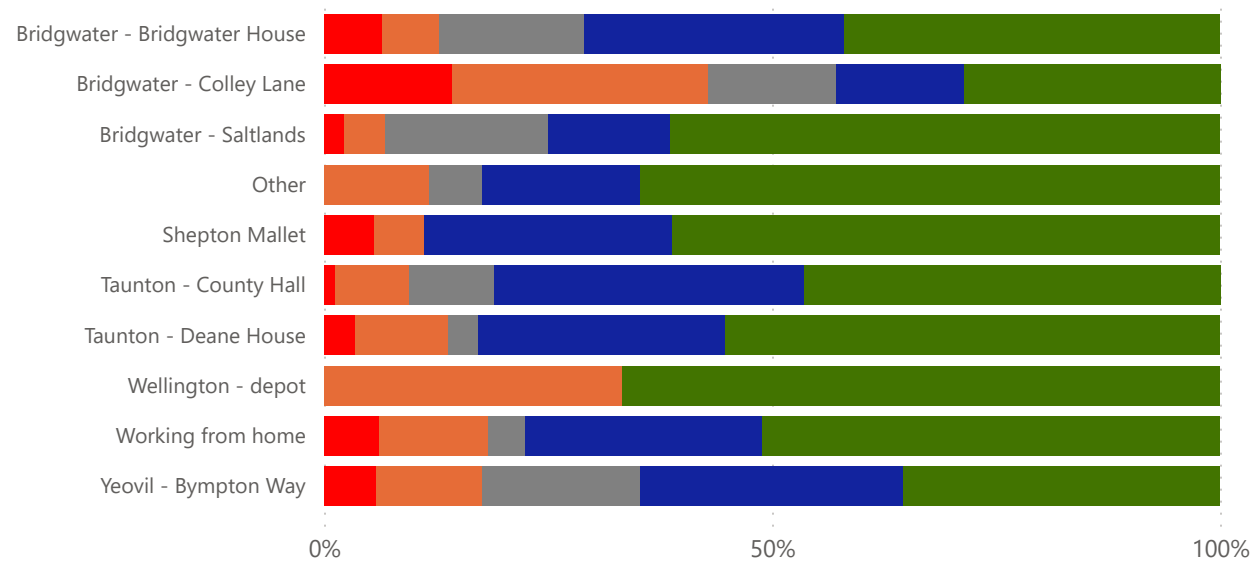
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I know where to access Health and Safety advice.

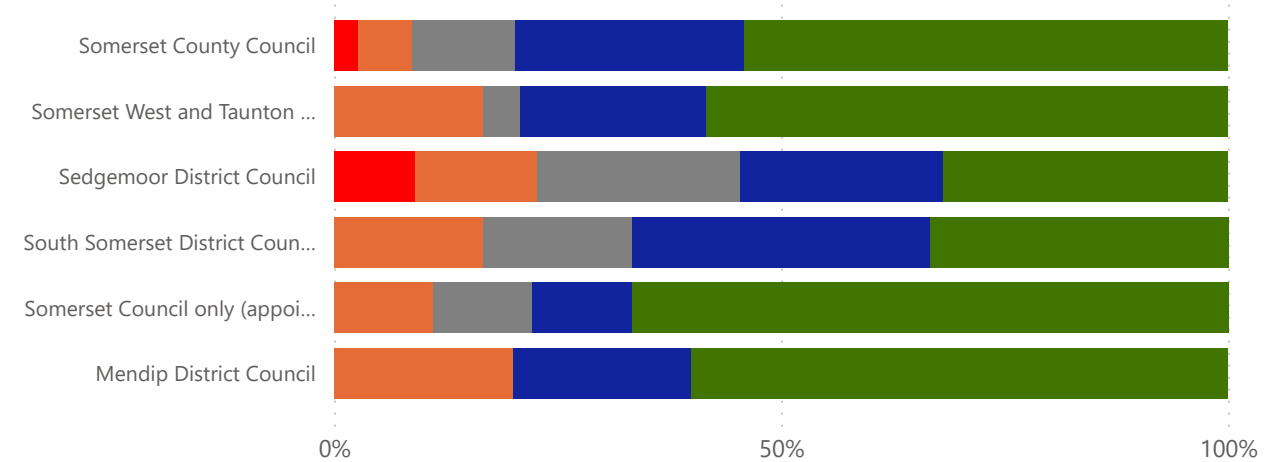
Responses by office location

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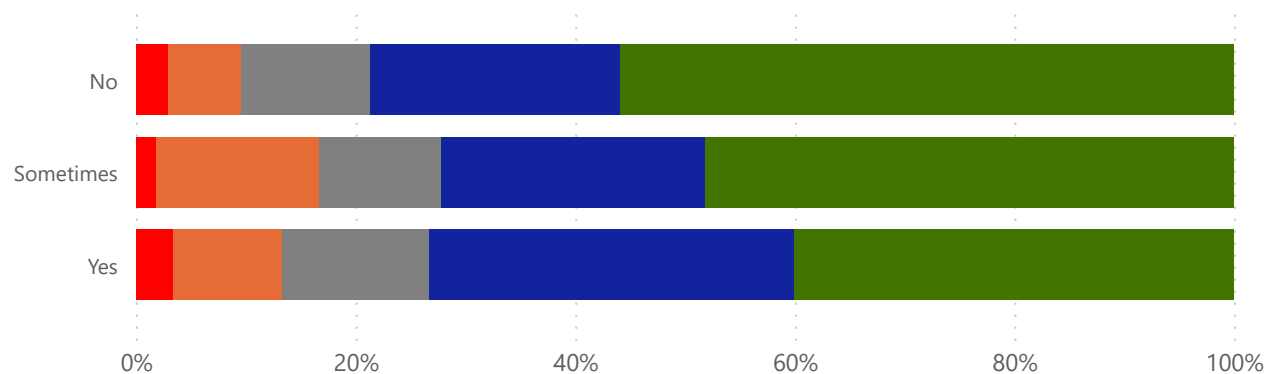
Responses by legacy organisation

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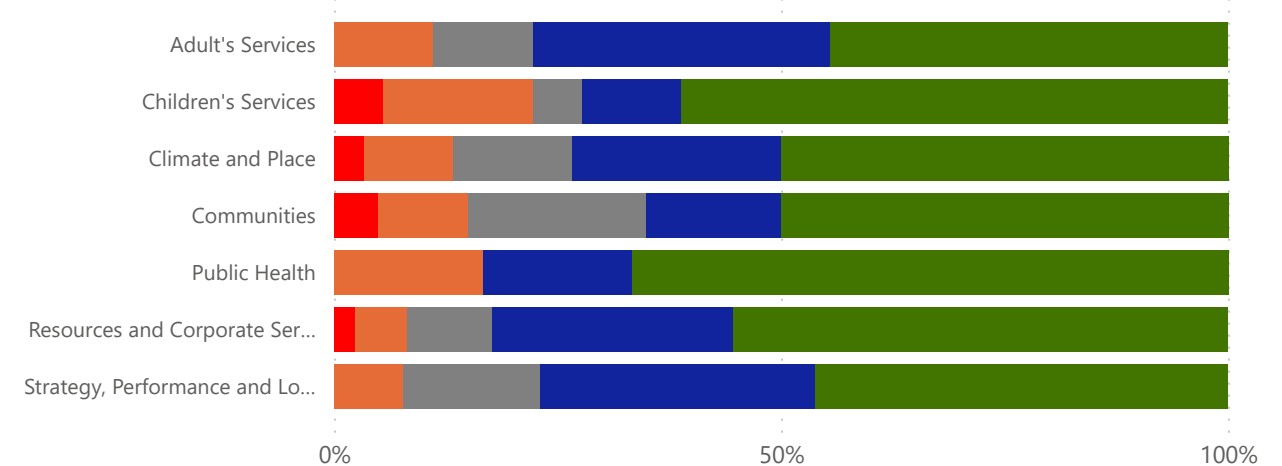
Are you a lone worker?

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Responses by directorate

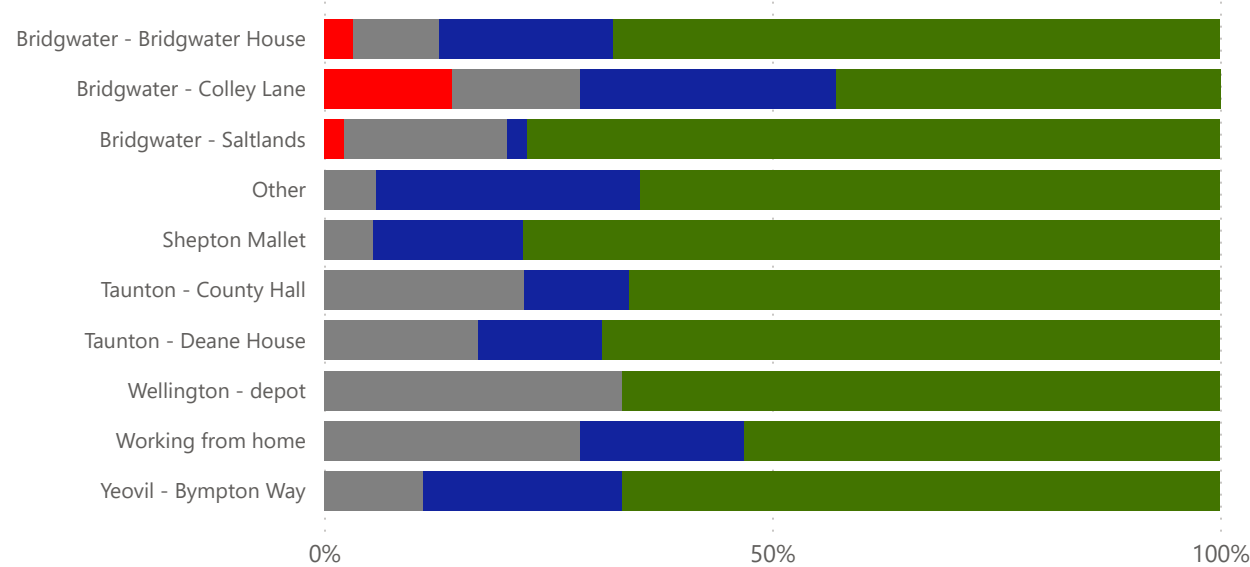
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I always report safety incidents.

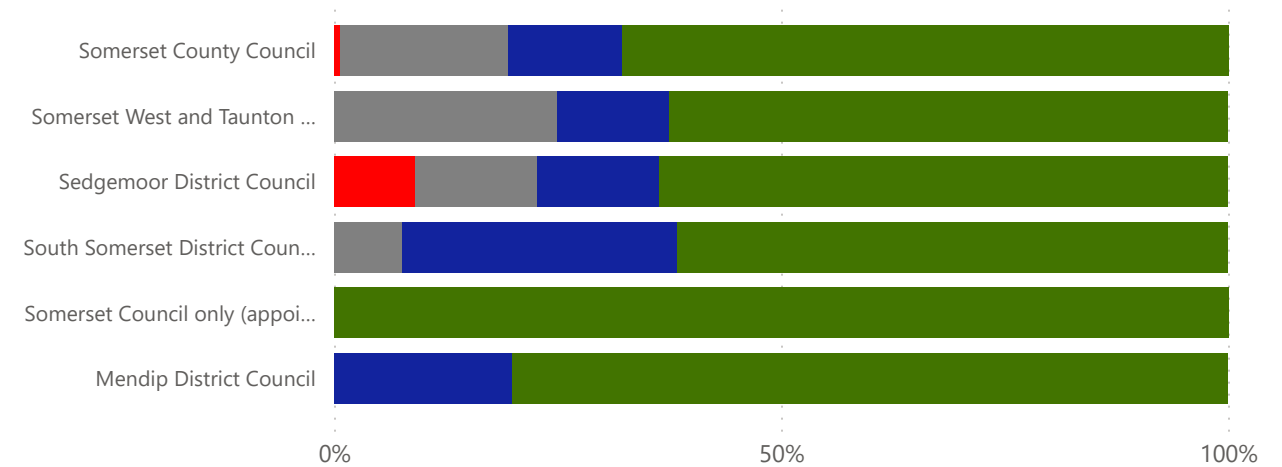
Responses by office location

● 1. Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



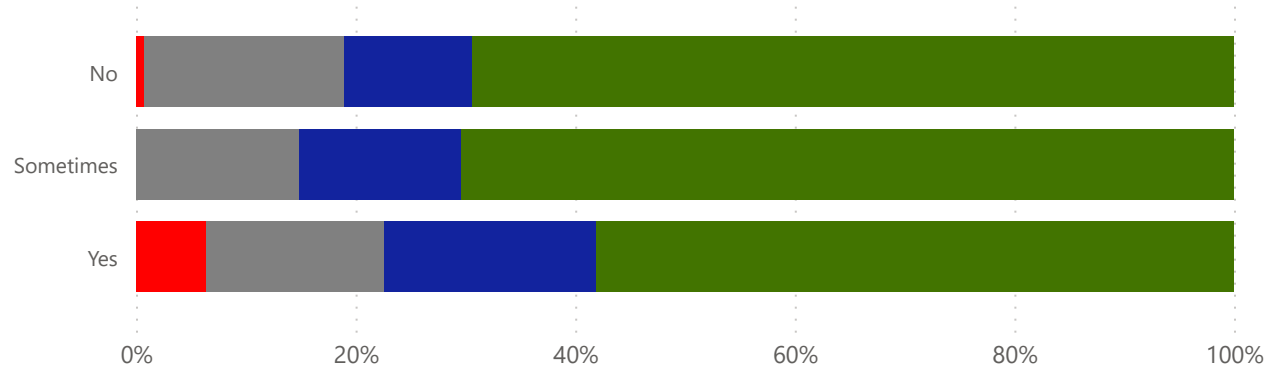
Responses by legacy organisation

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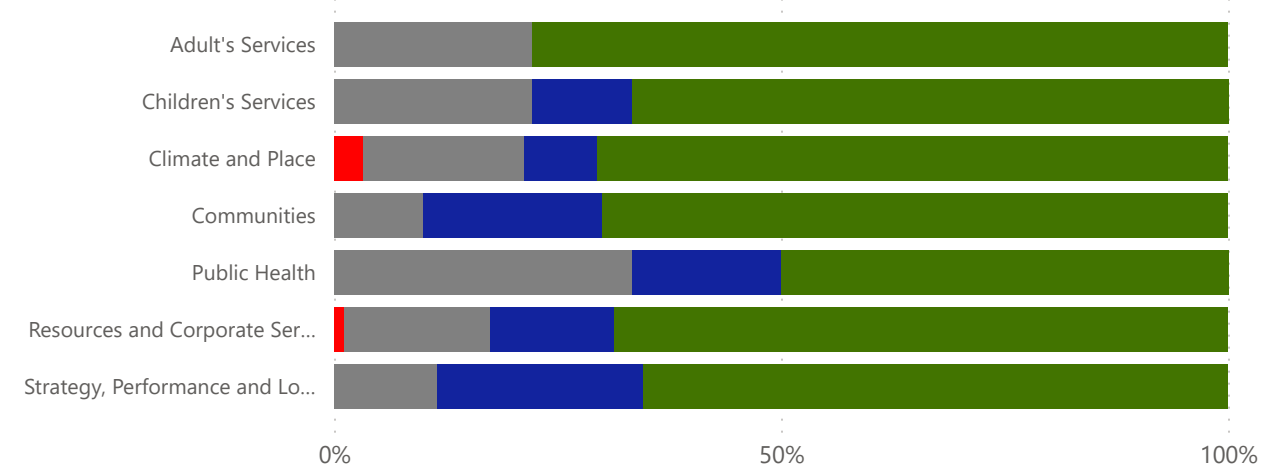
Are you a lone worker?

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Responses by directorate

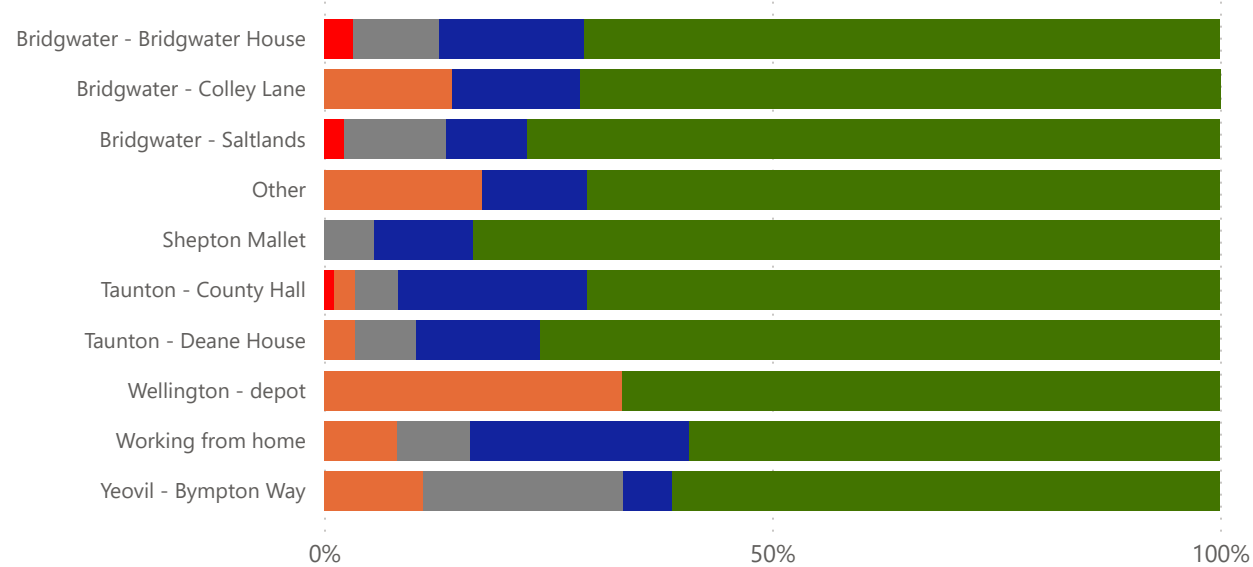
● 1. Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I am comfortable with raising any health and safety related issues.

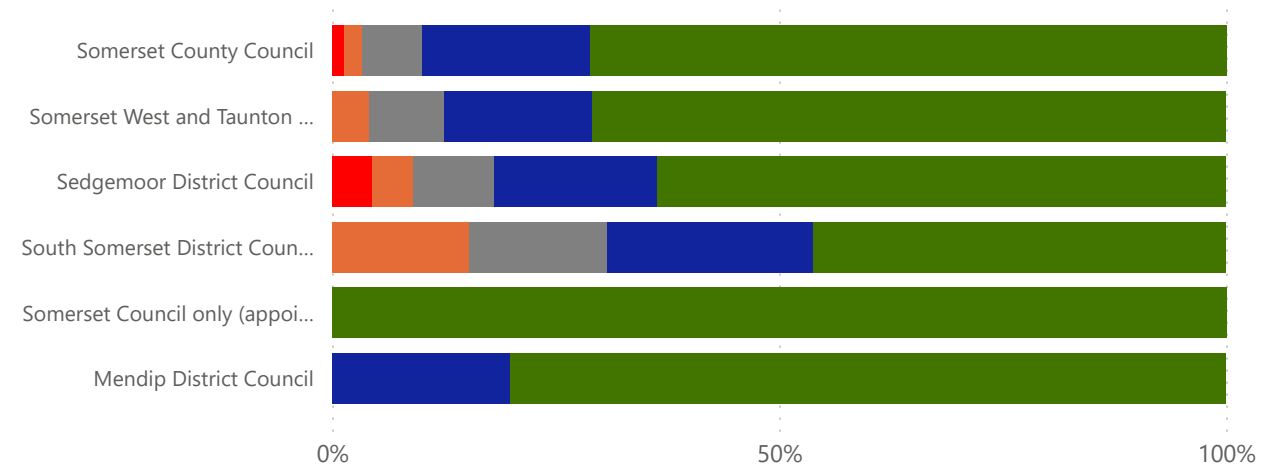
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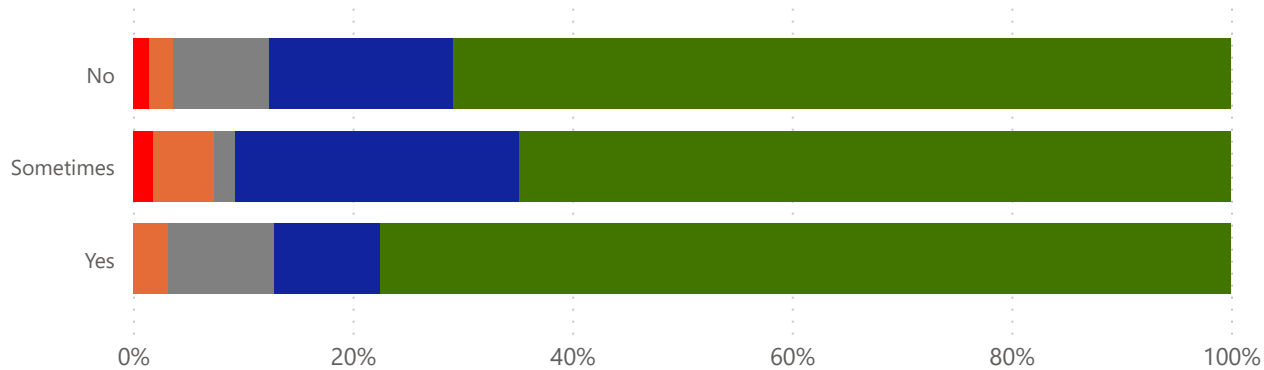
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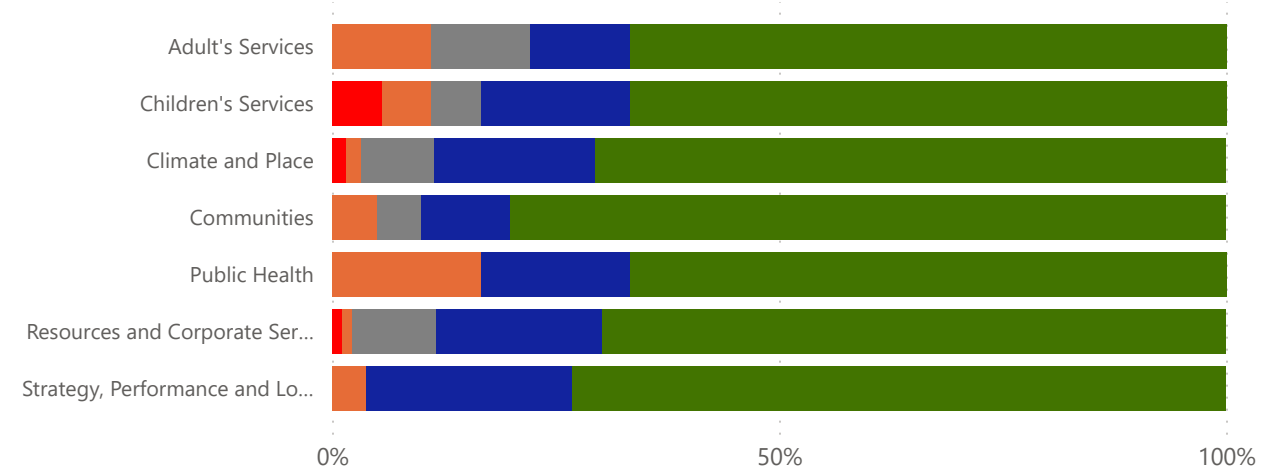
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Responses by directorate

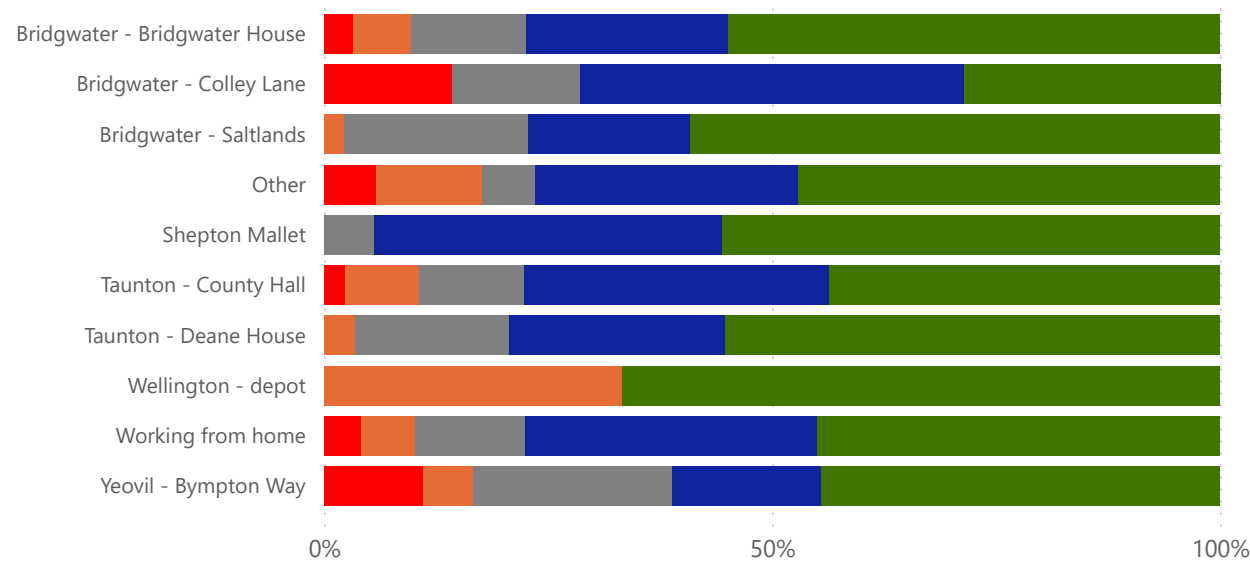
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I feel able to be involved in managing health and safety risks.

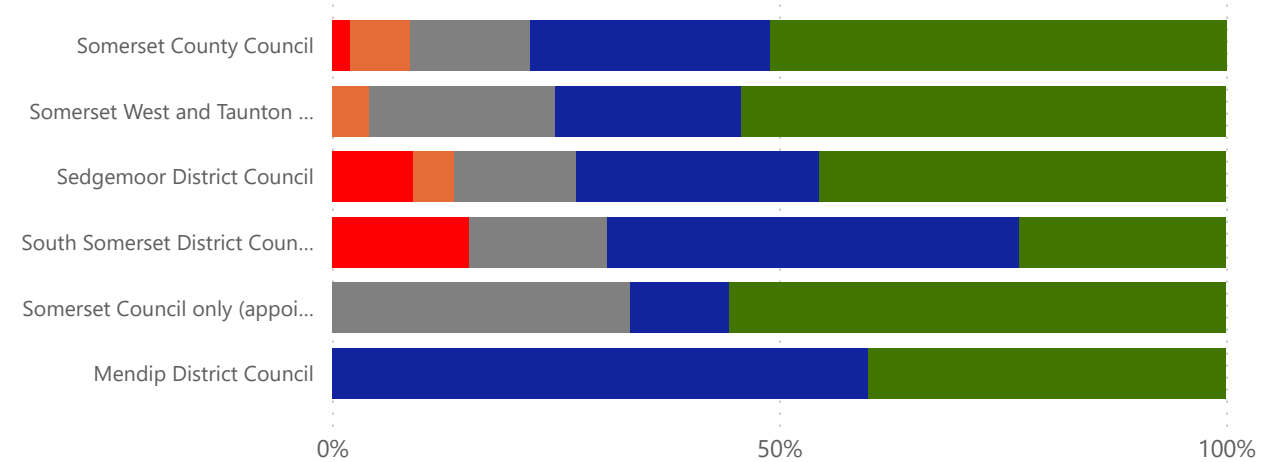
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



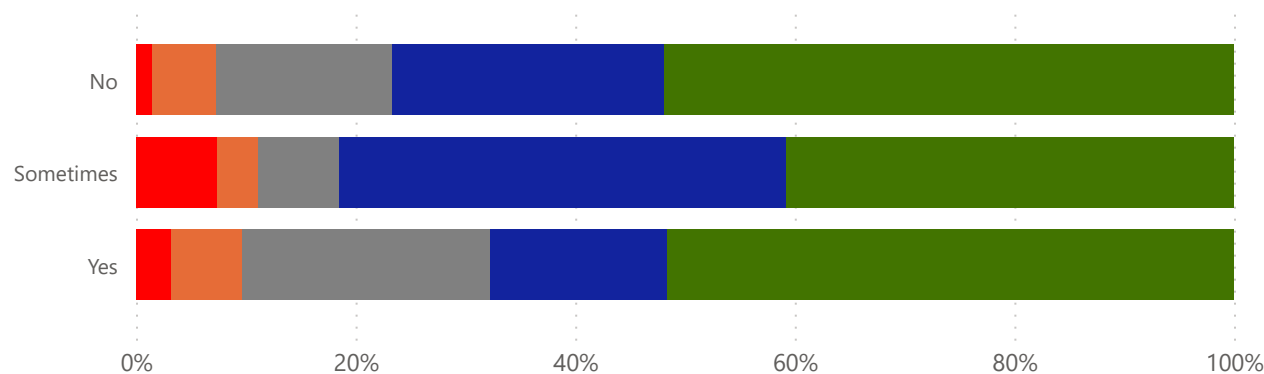
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



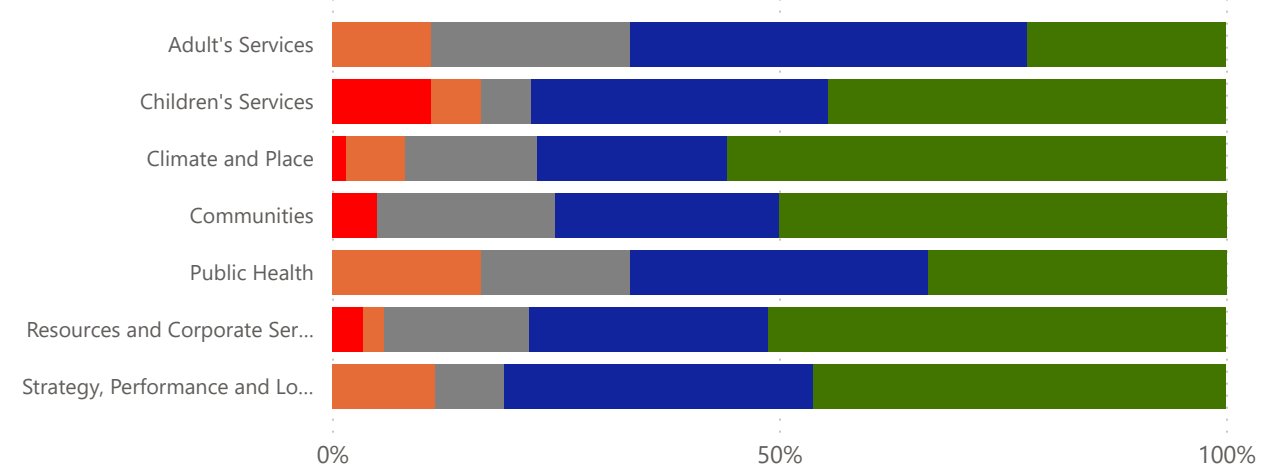
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

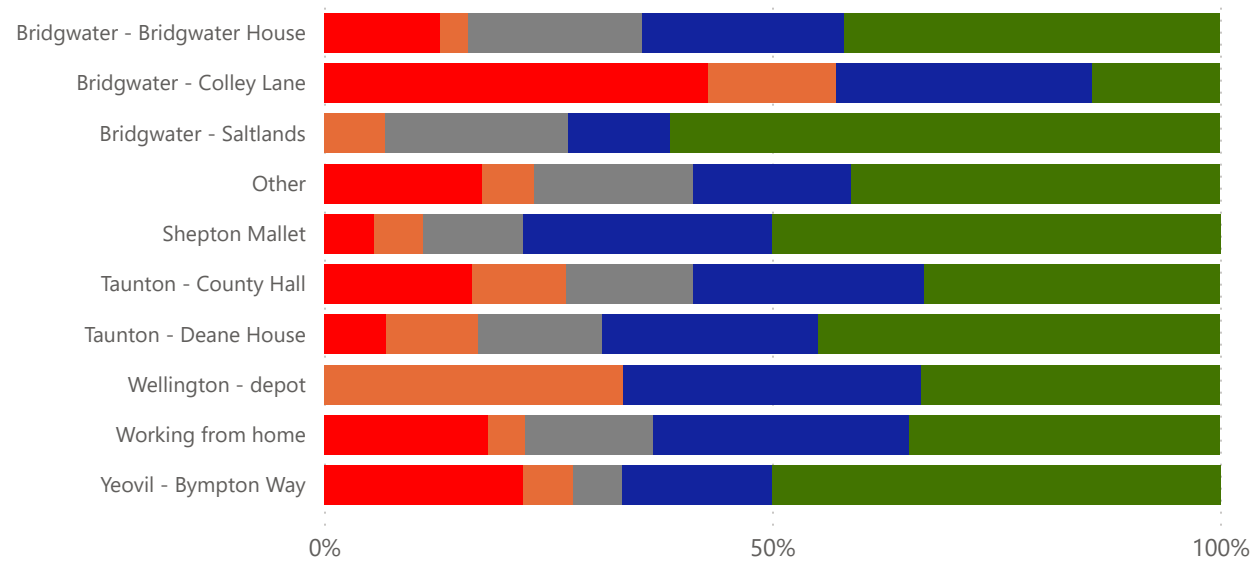
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I receive periodic training on health and safety.

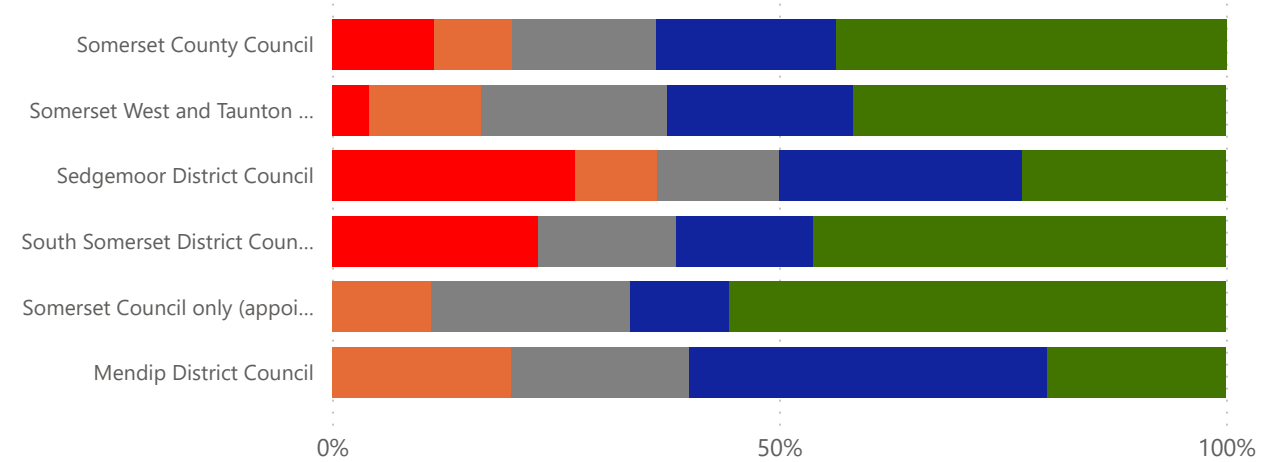
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



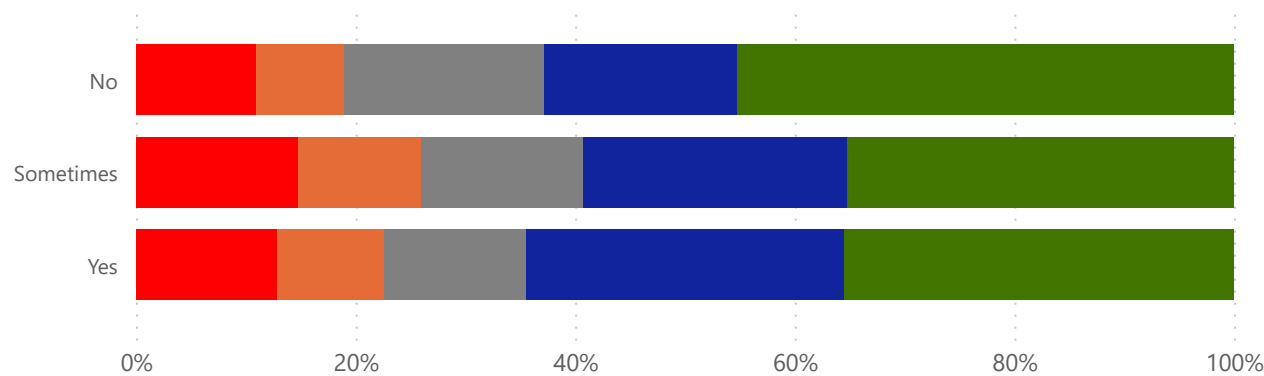
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



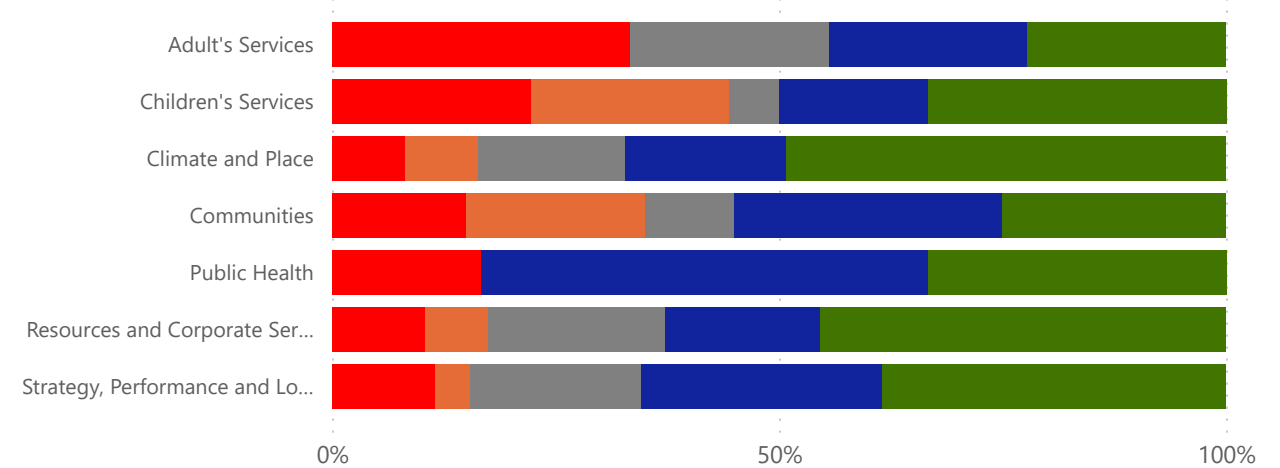
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

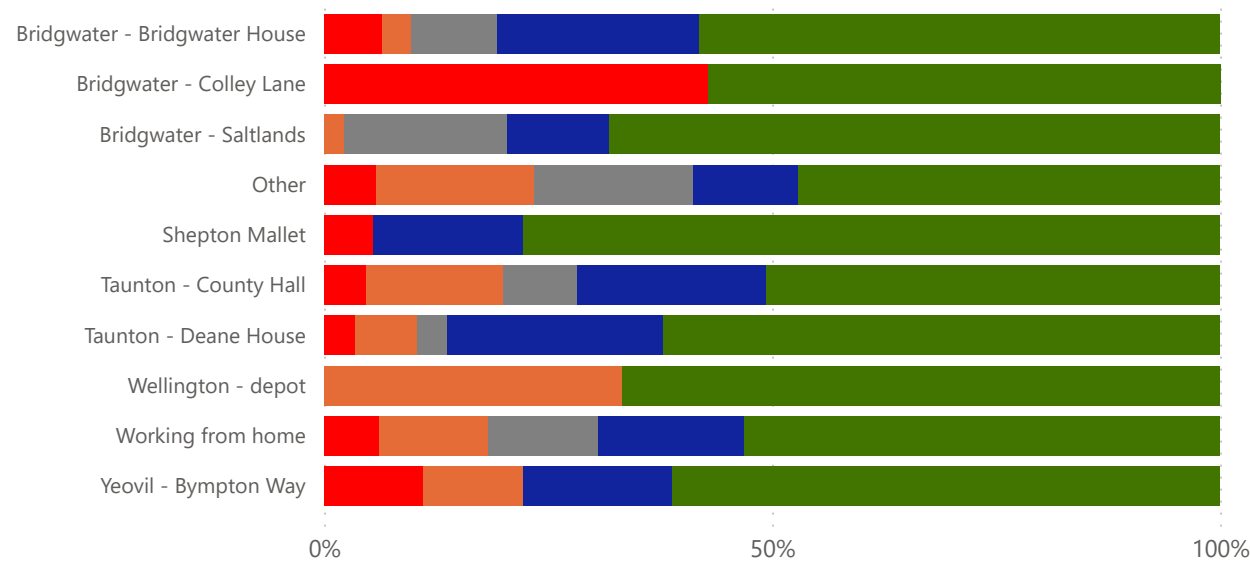
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I have received health and safety training relevant to my role. E.g. safe working procedures

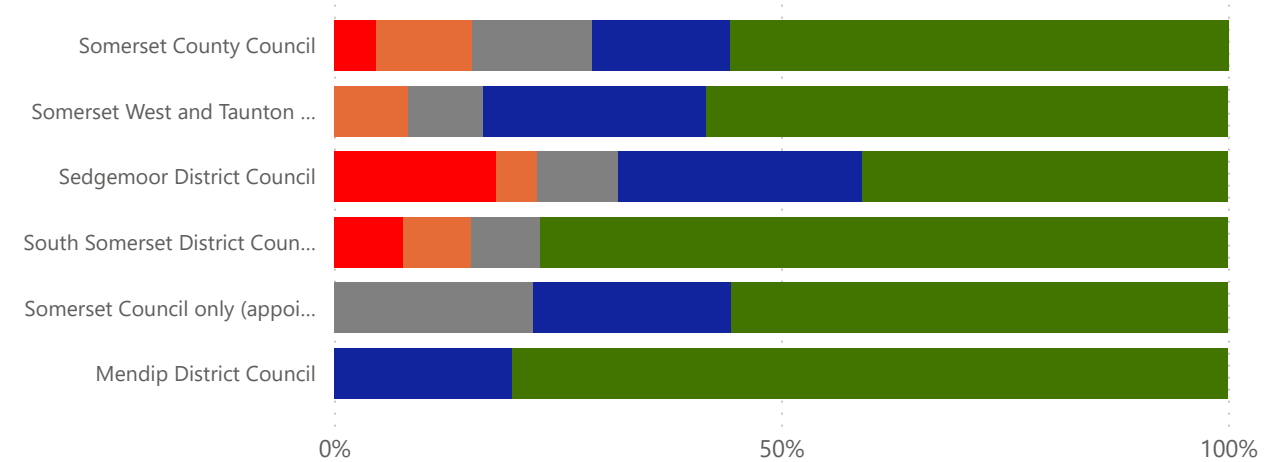
Responses by office location

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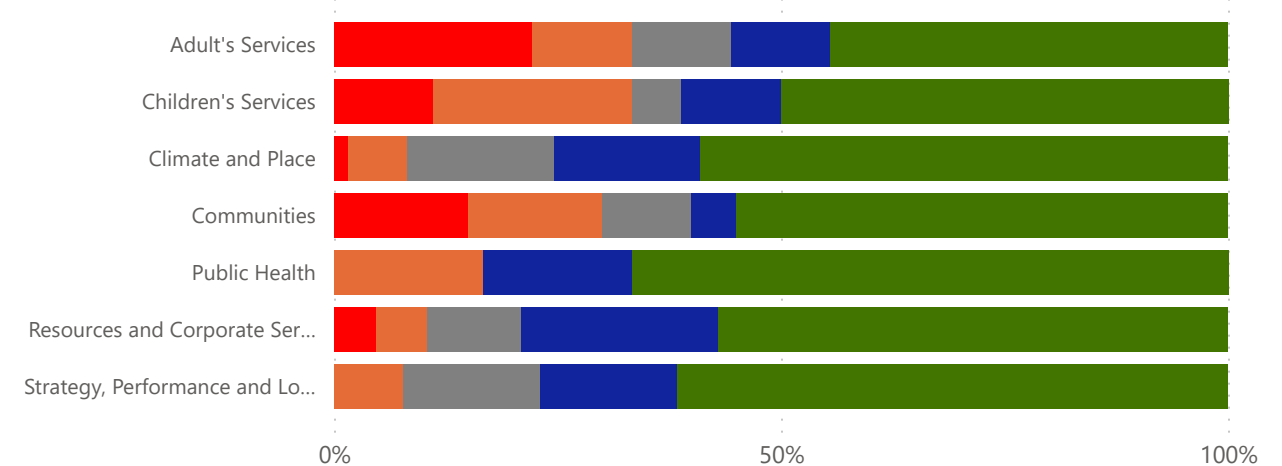
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



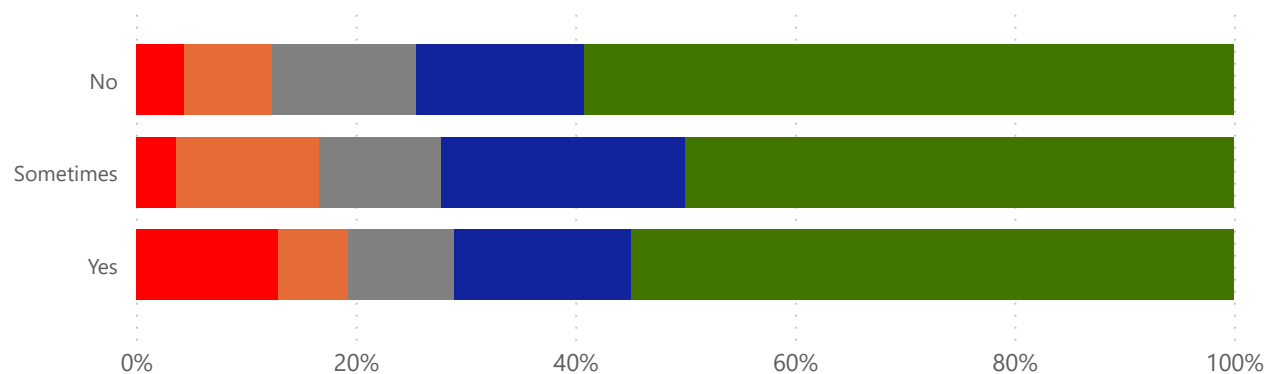
Responses by directorate

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Are you a lone worker?

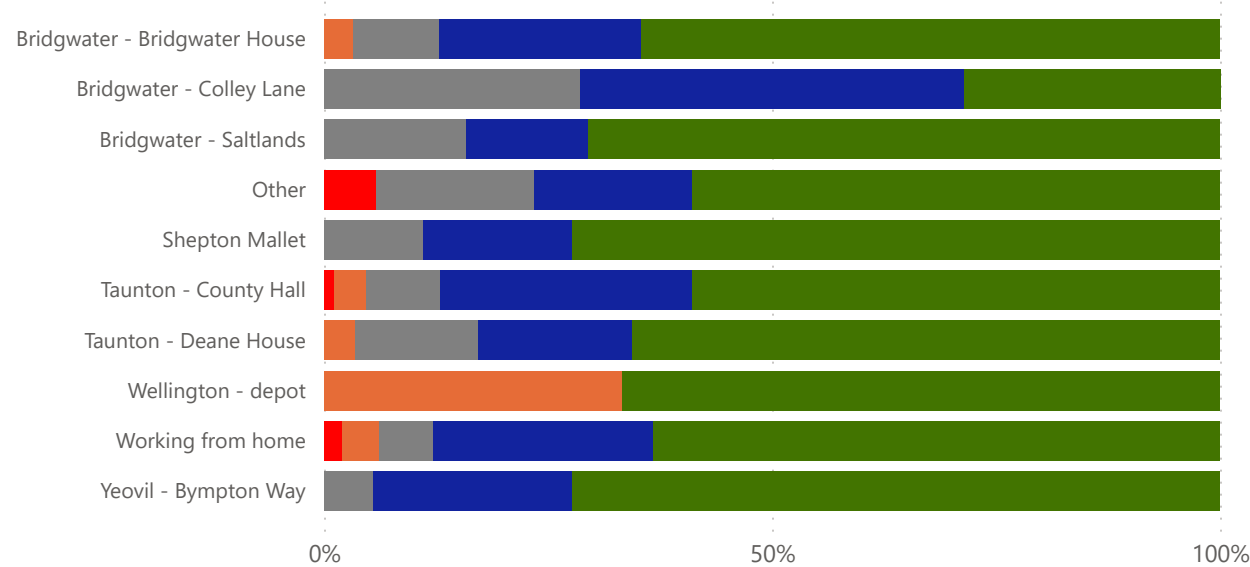
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I feel confident and competent to manage health and safety issues within my role.

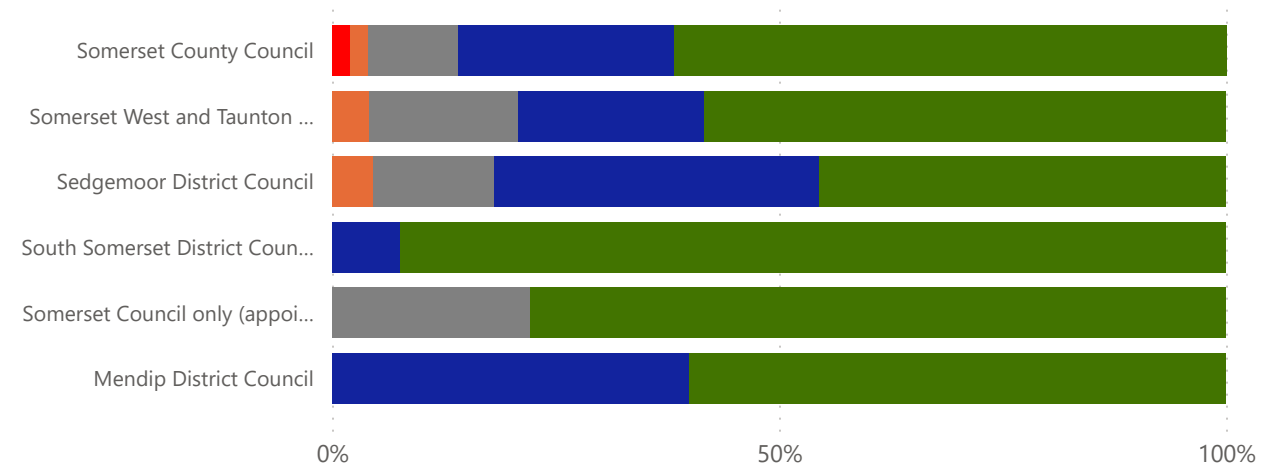
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



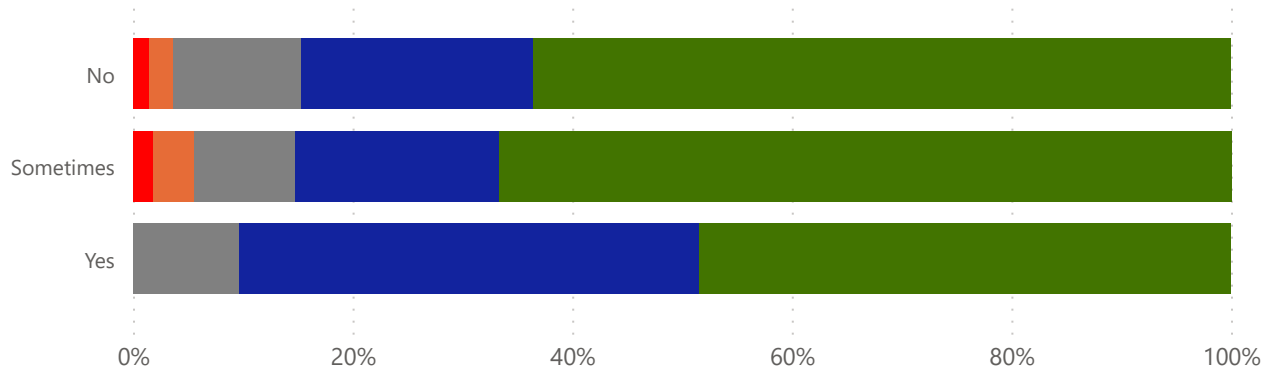
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



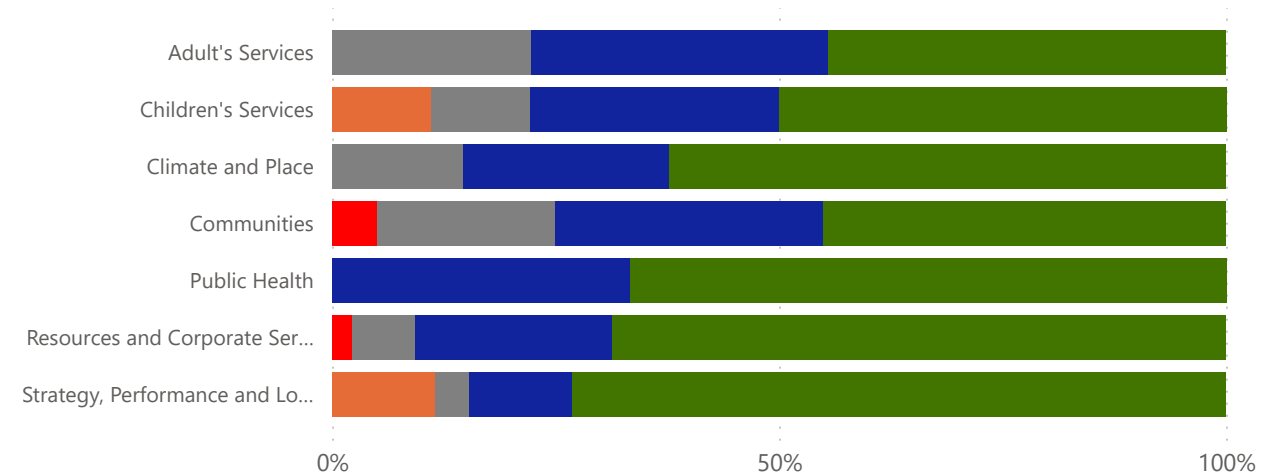
Are you a lone worker?

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Responses by directorate

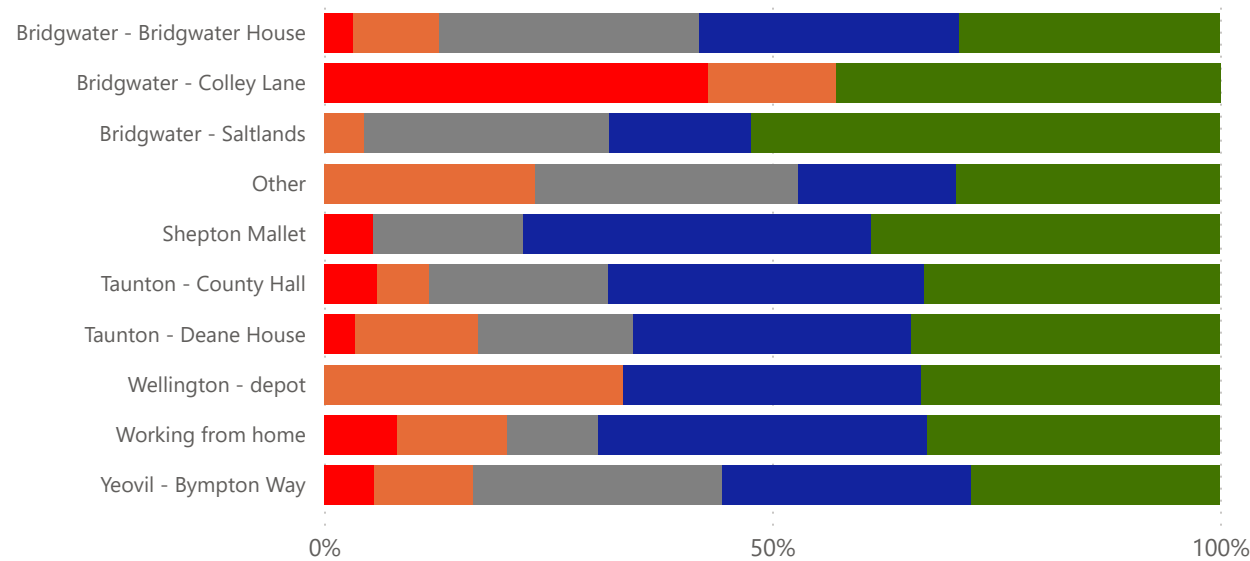
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



The organisation keeps me up to date on H&S matters.

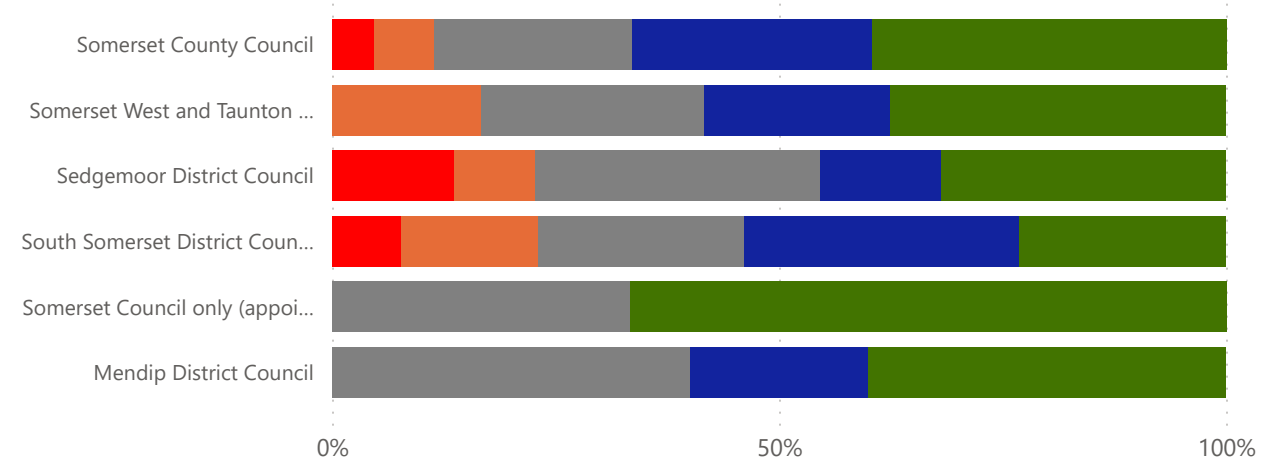
Responses by office location

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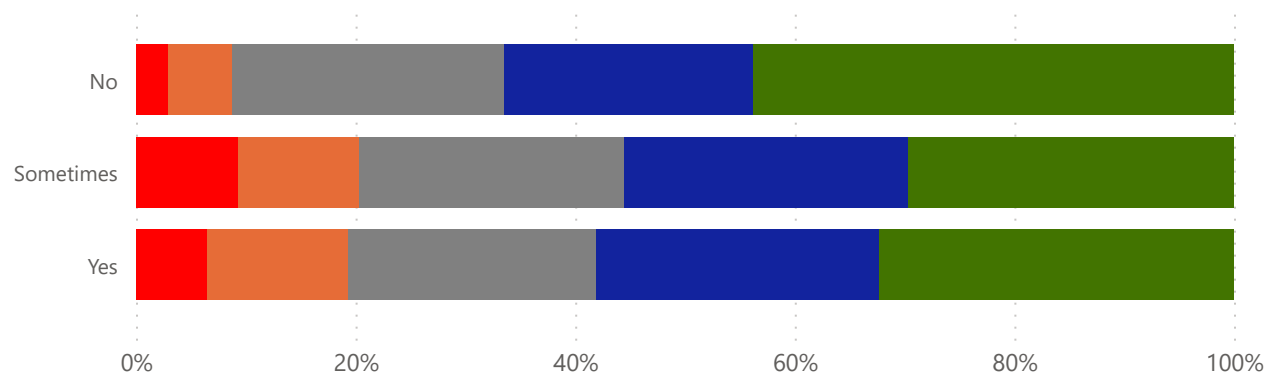
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



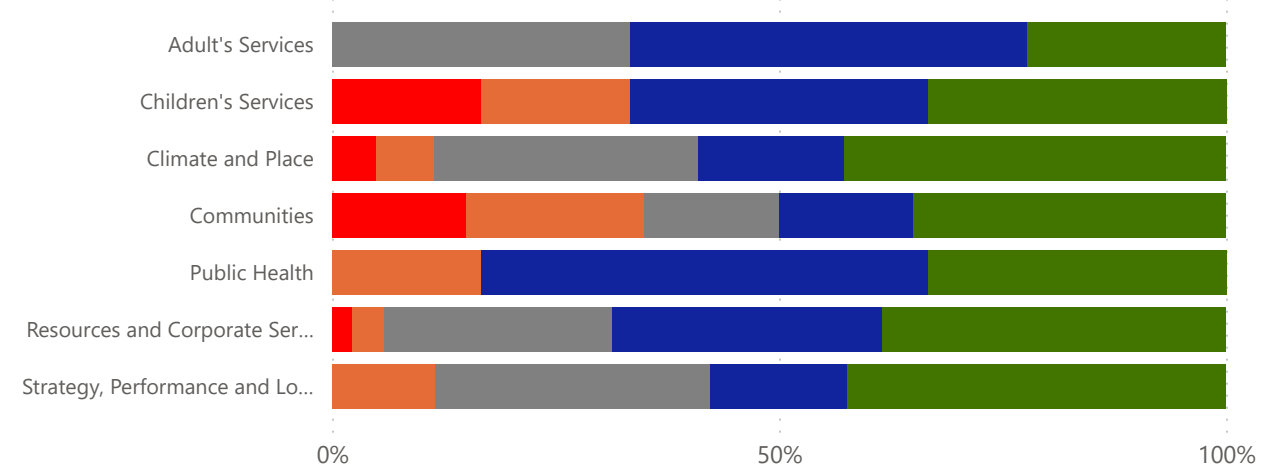
Are you a lone worker?

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Responses by directorate

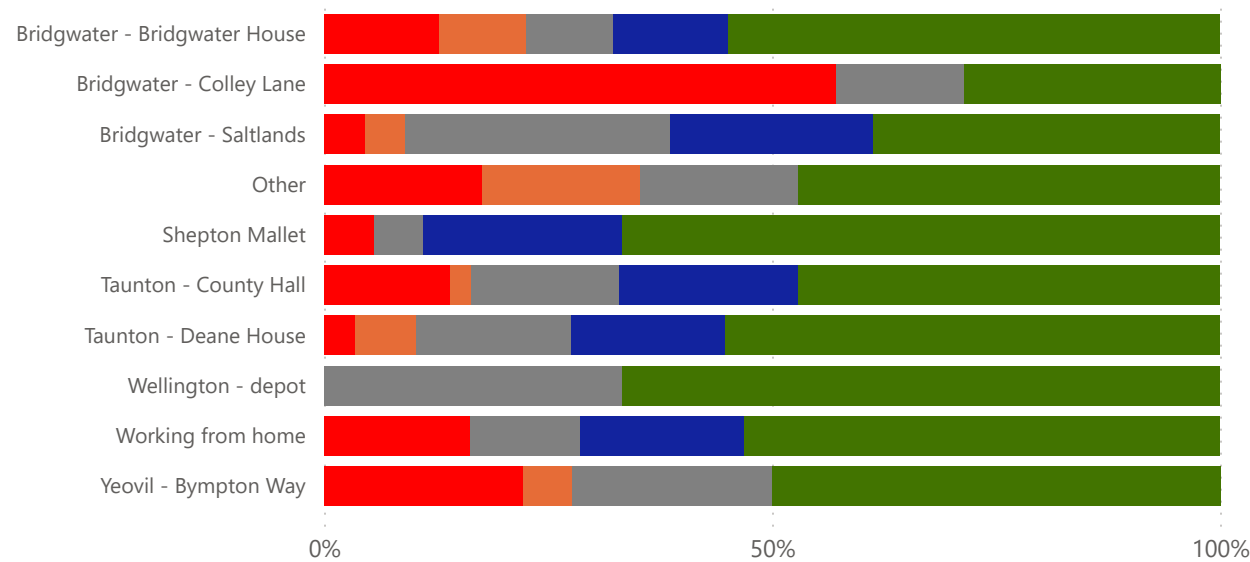
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Health and Safety is discussed periodically within team meetings.

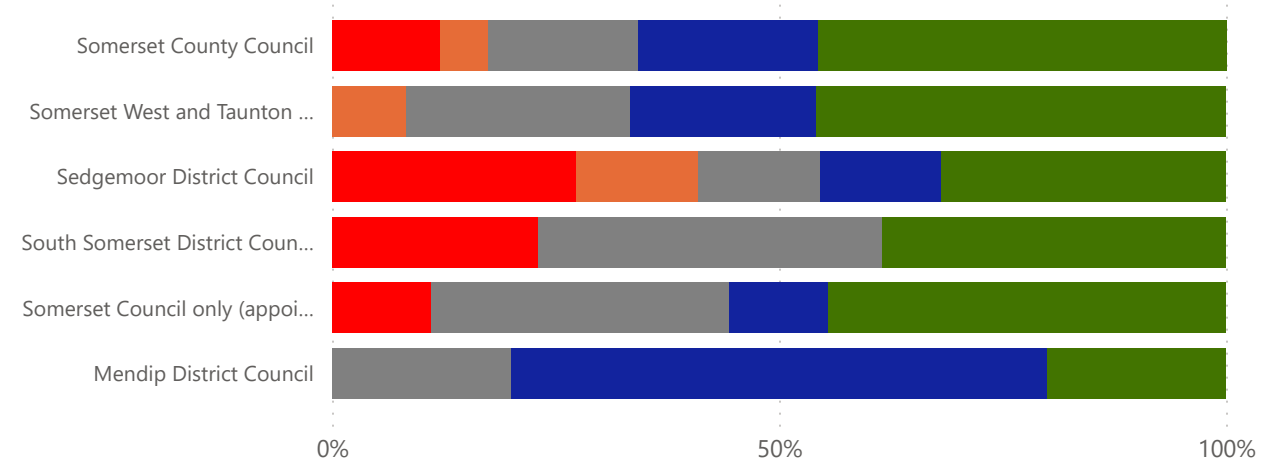
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



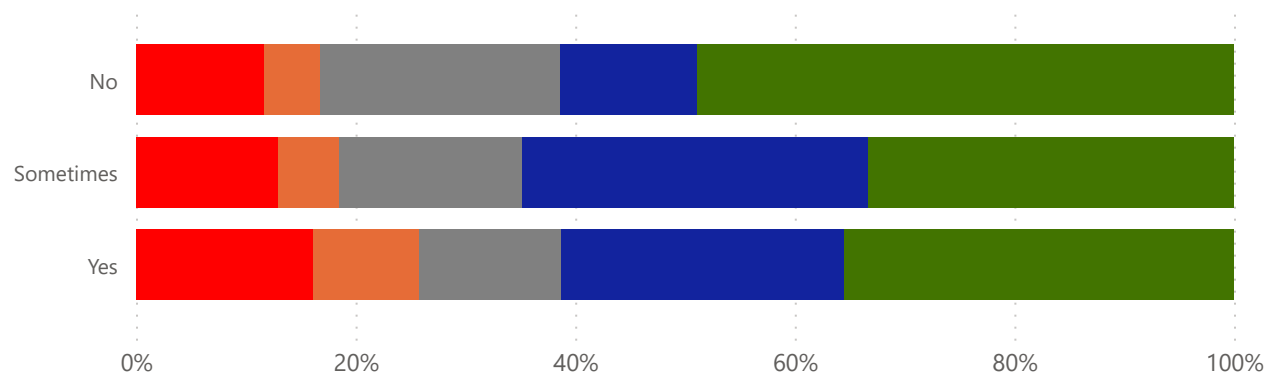
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



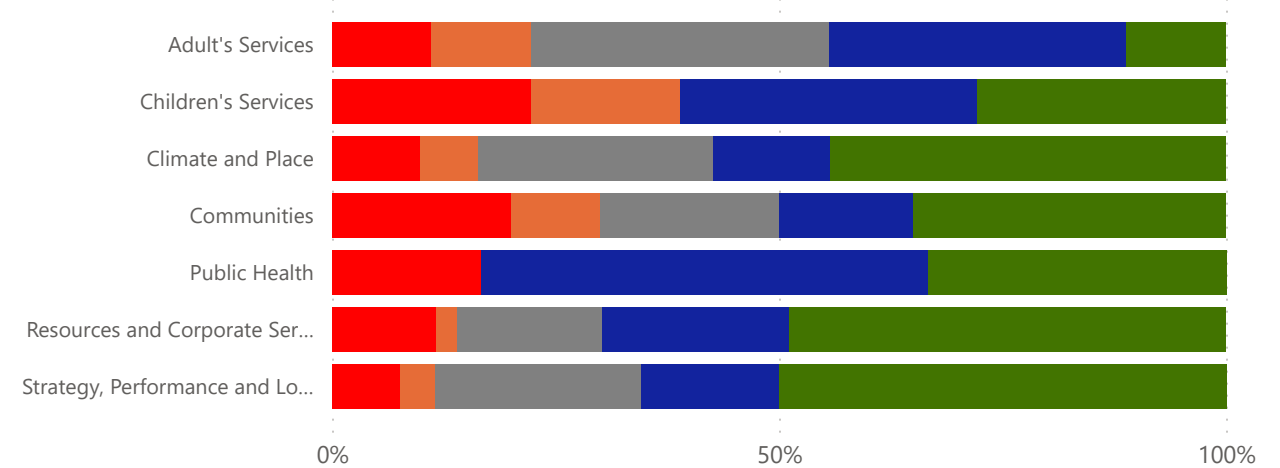
Are you a lone worker?

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Responses by directorate

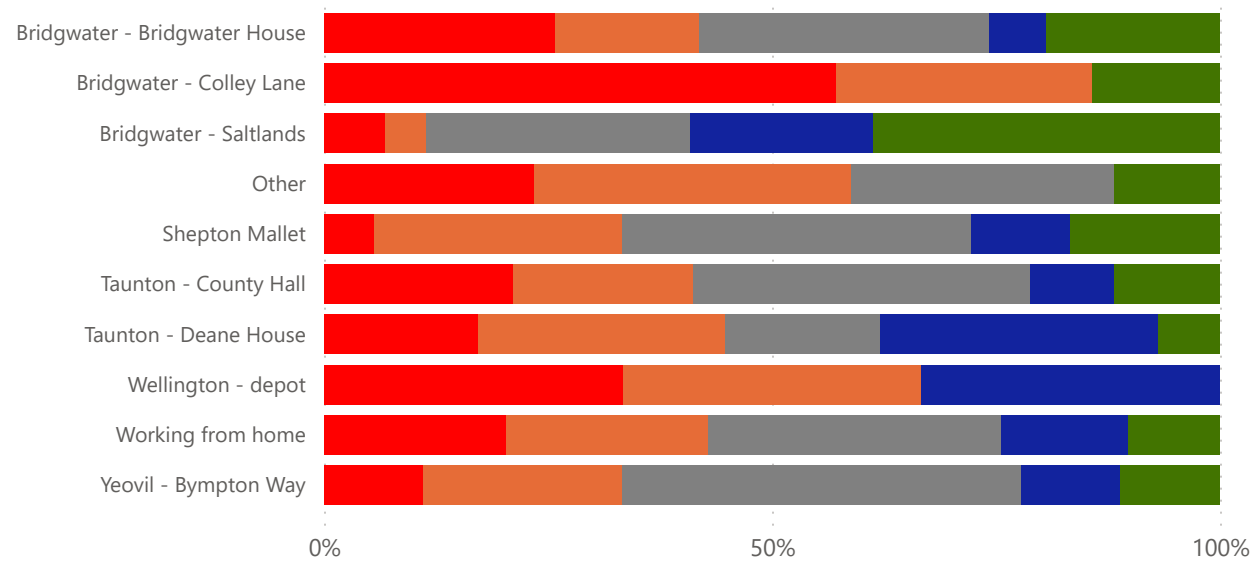
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Reports showing the Council's Health and Safety performance are shared with staff.

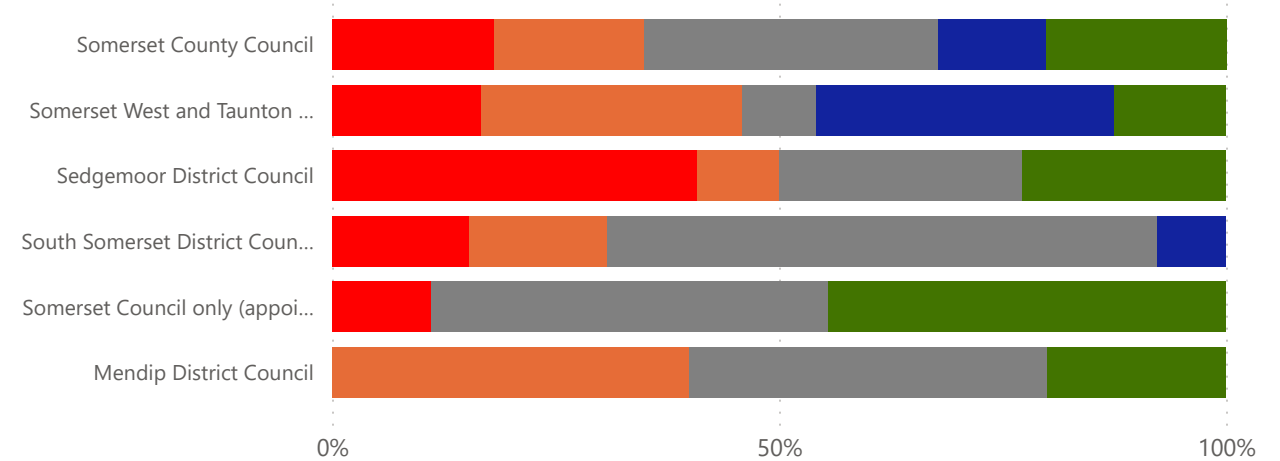
Responses by office location

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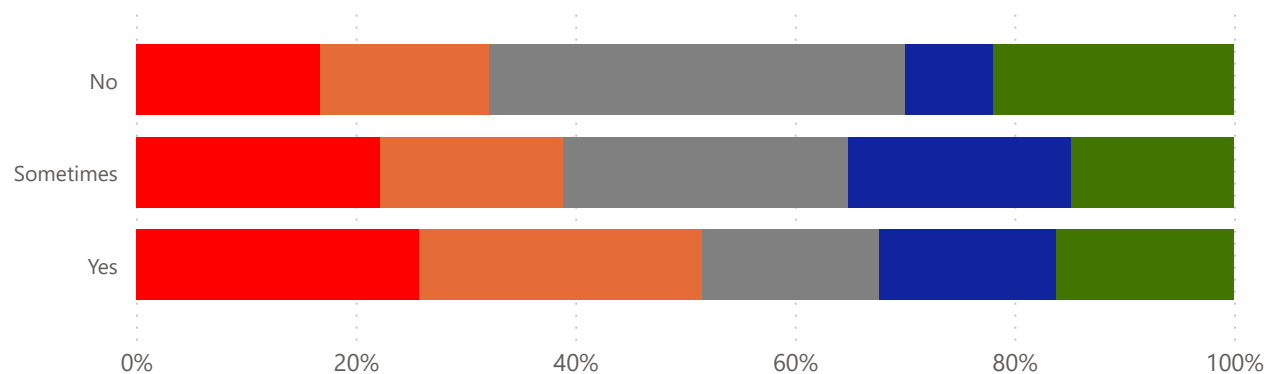
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



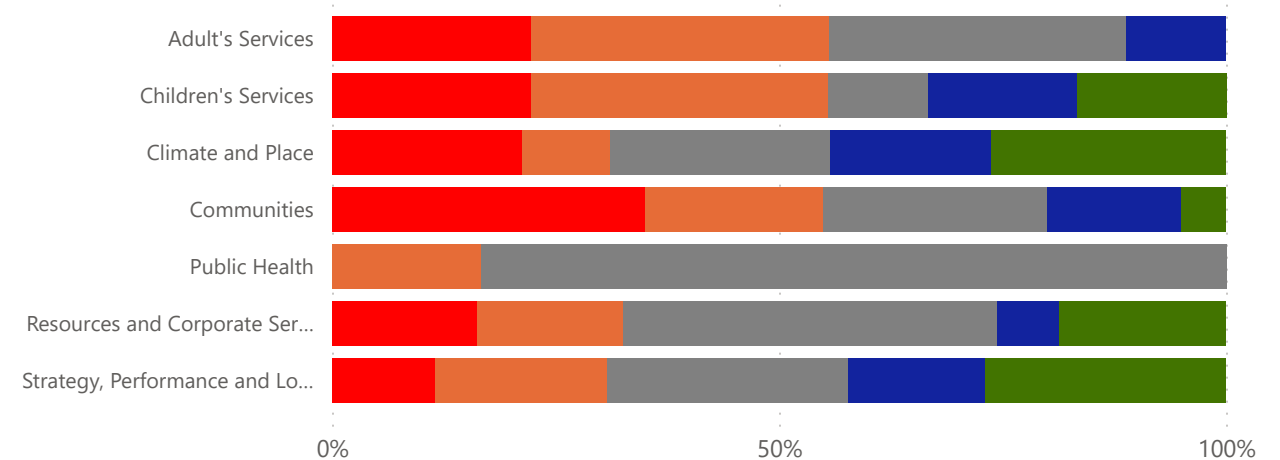
Are you a lone worker?

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Responses by directorate

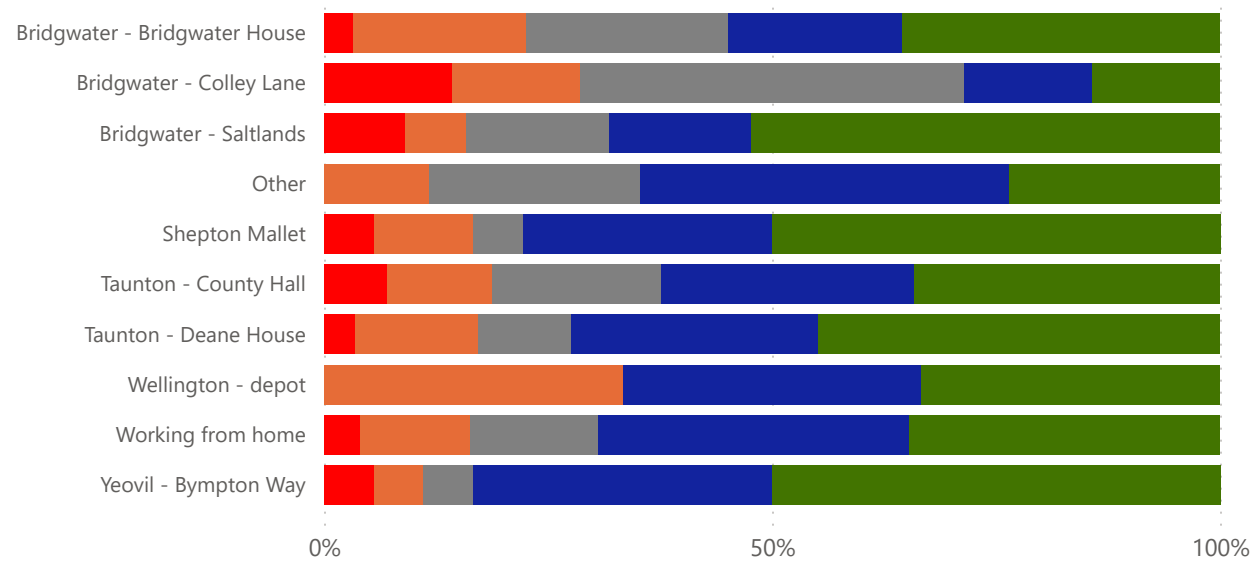
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I feel that Somerset Council promotes both physical and mental health and safety.

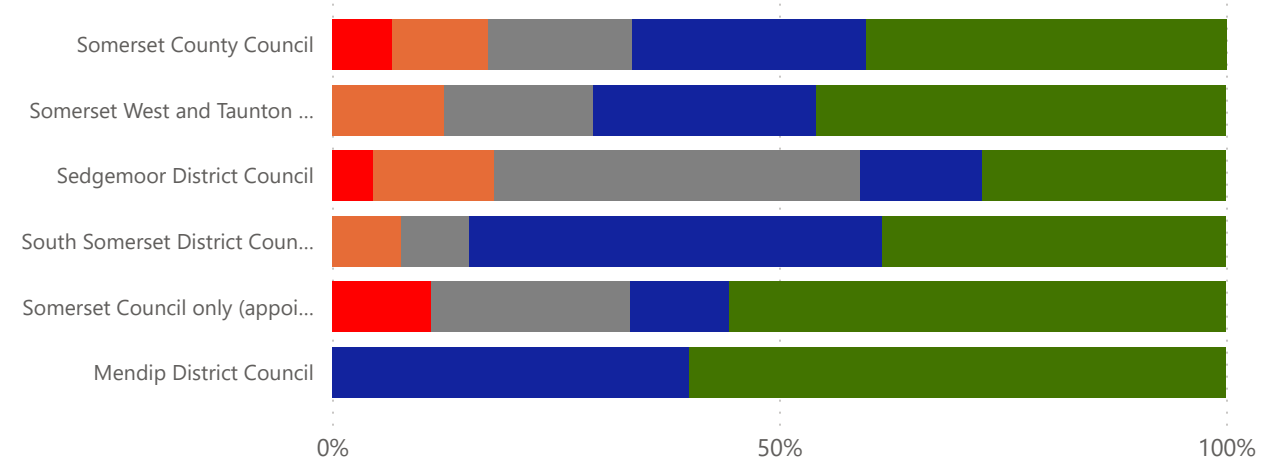
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



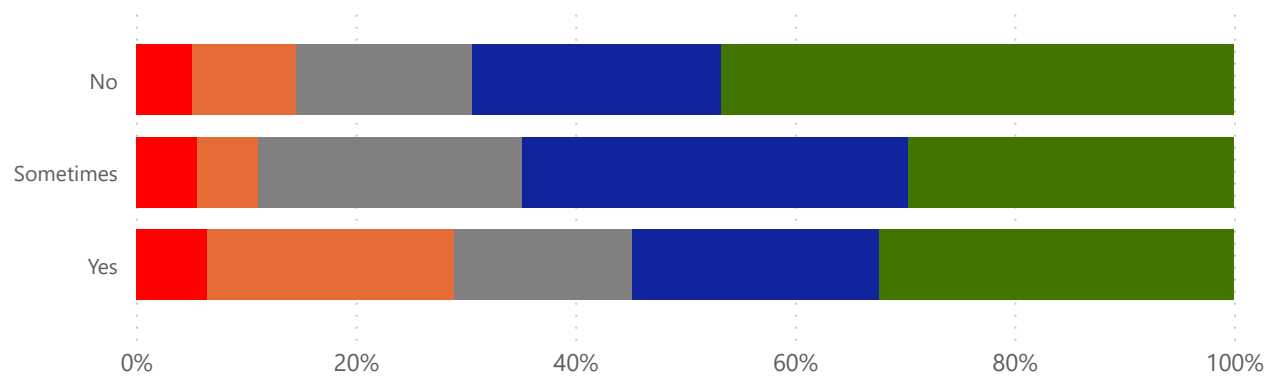
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



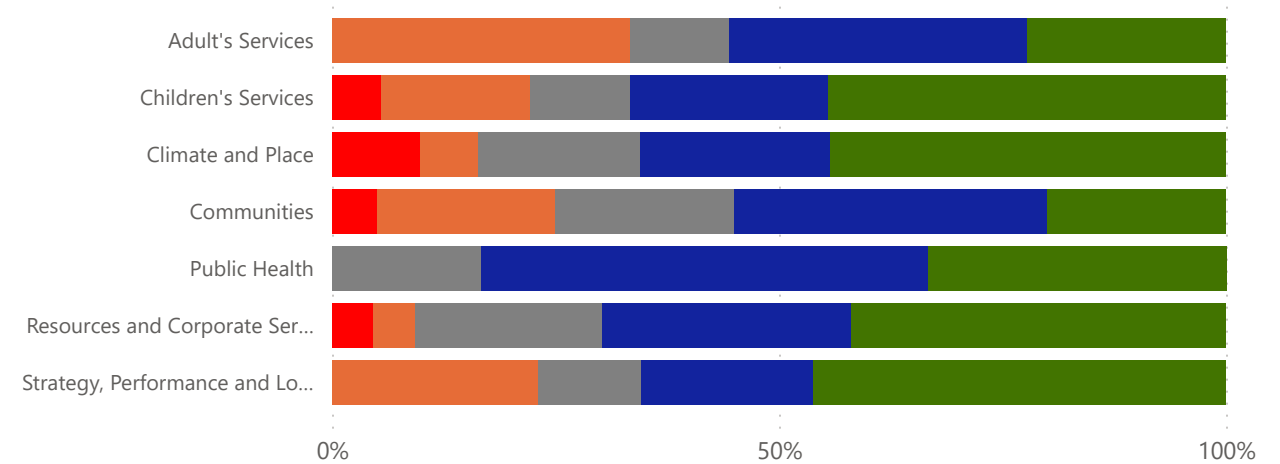
Are you a lone worker?

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Responses by directorate

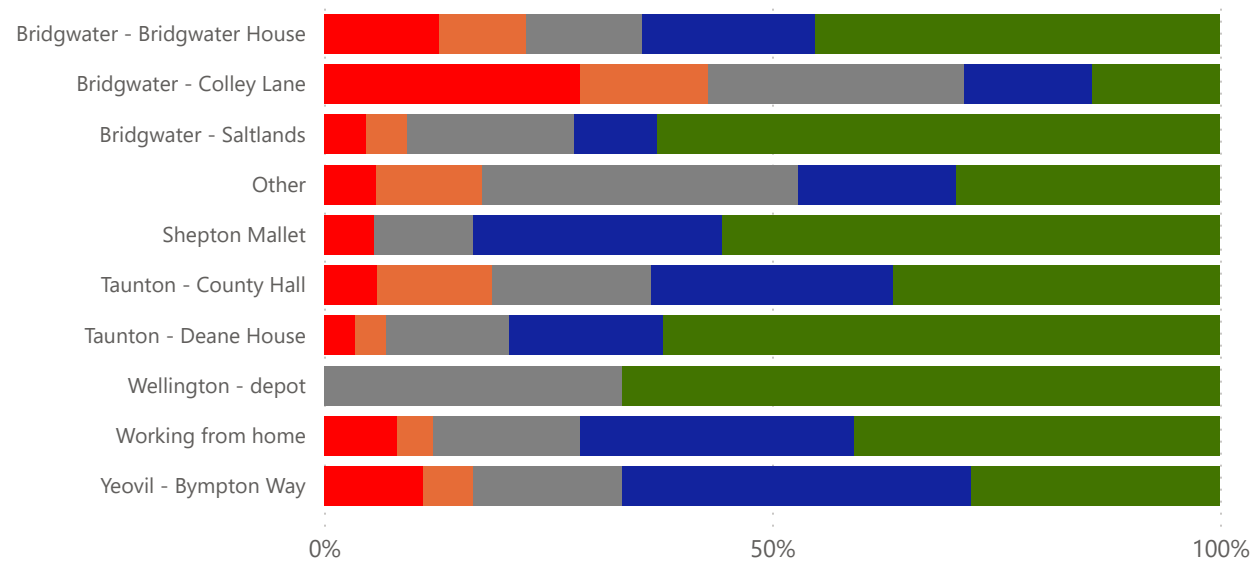
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Managers communicate with us and listen to us about health and safety

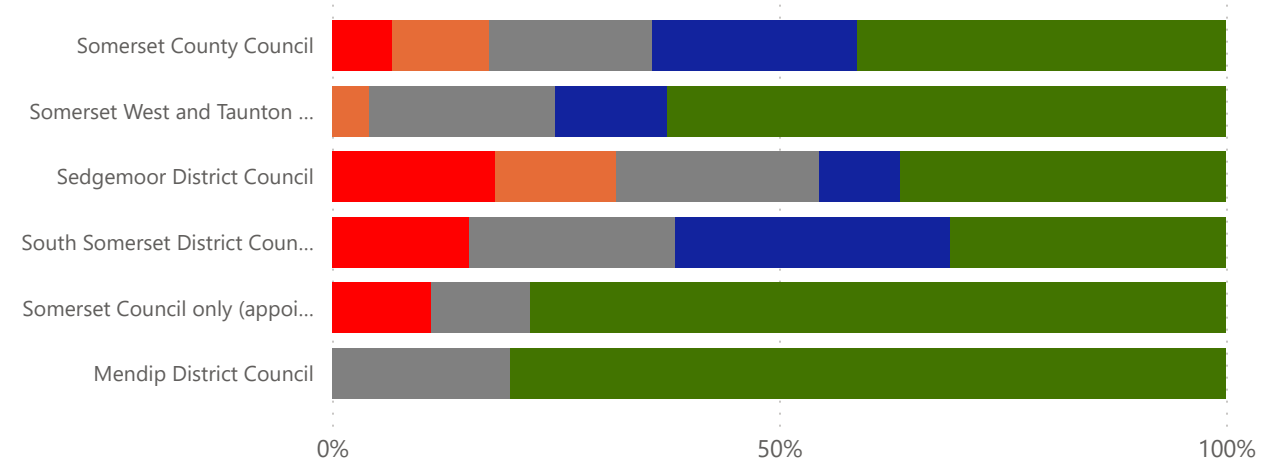
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



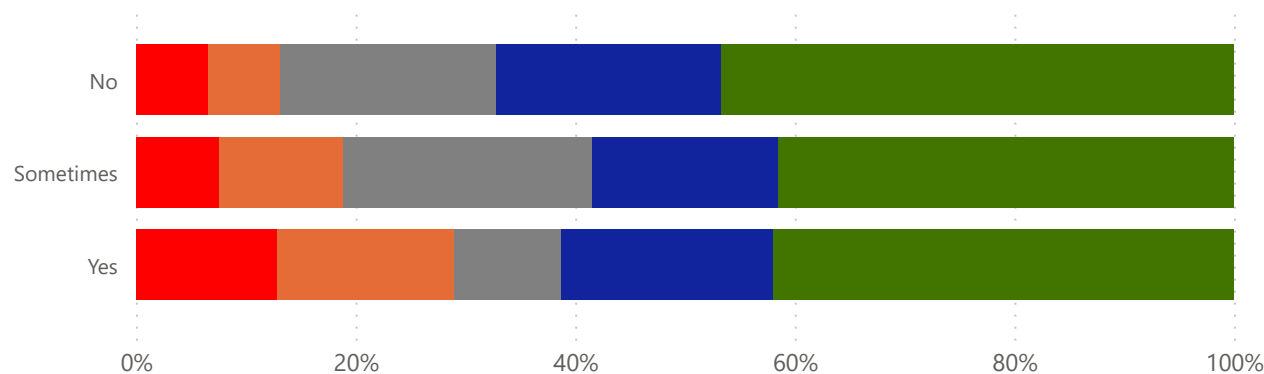
Responses by legacy organisation

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



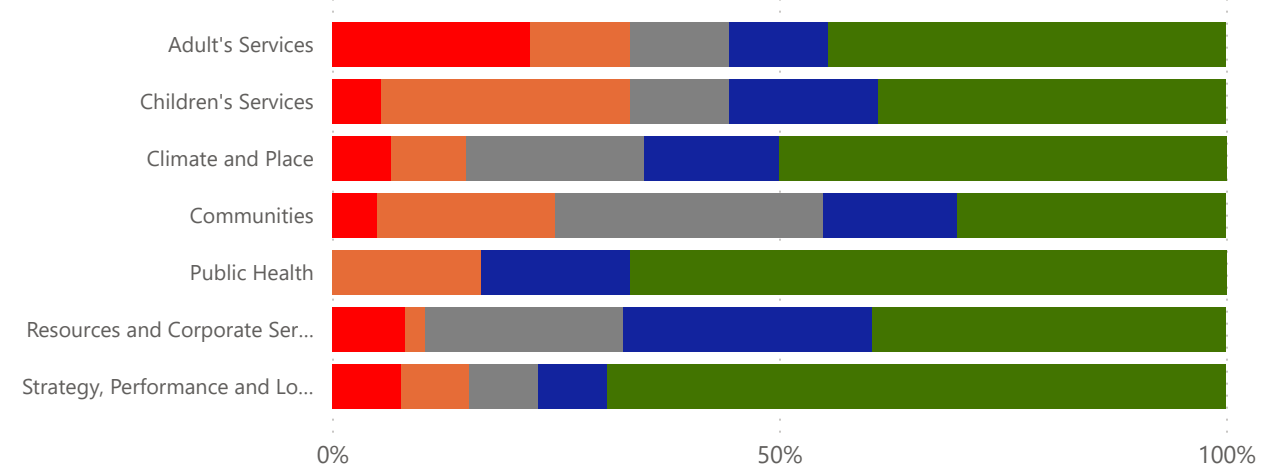
Are you a lone worker?

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Responses by directorate

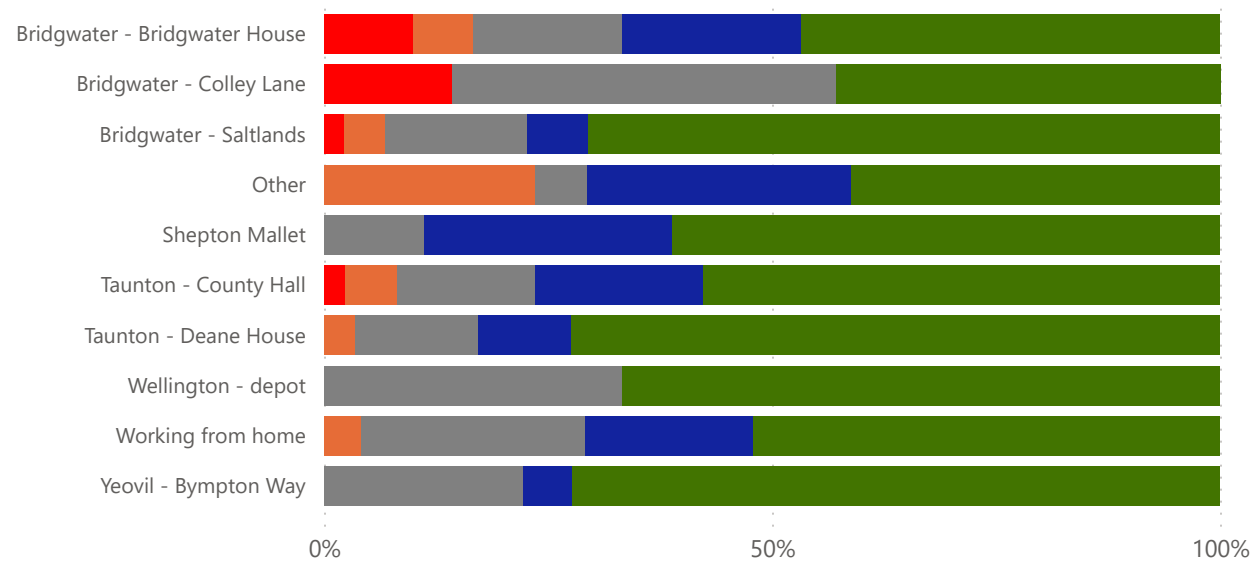
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I do not see regular violations of health and safety practice within my work.

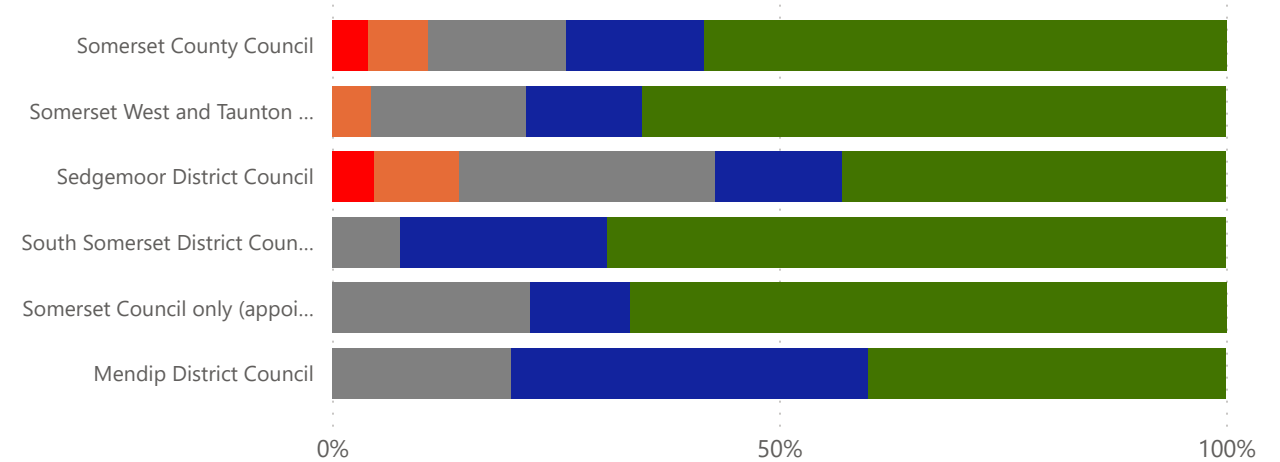
Responses by office location

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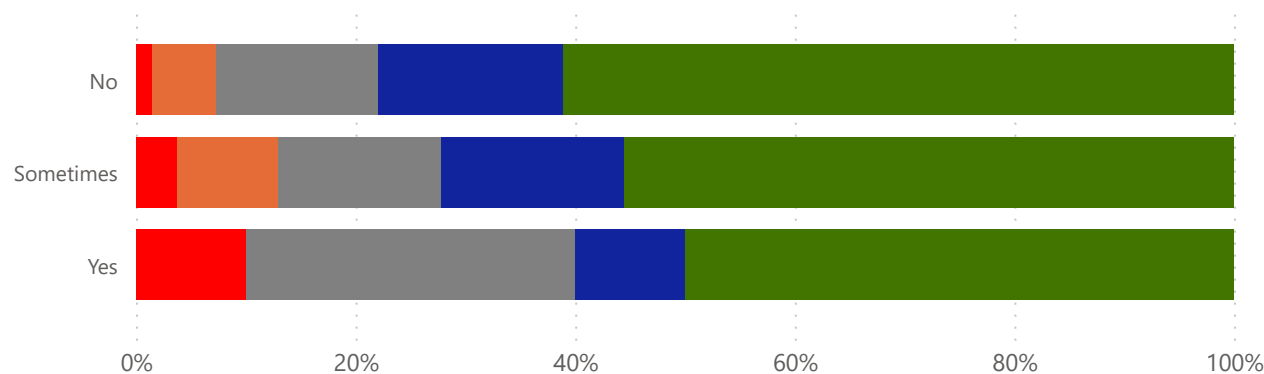
Responses by legacy organisation

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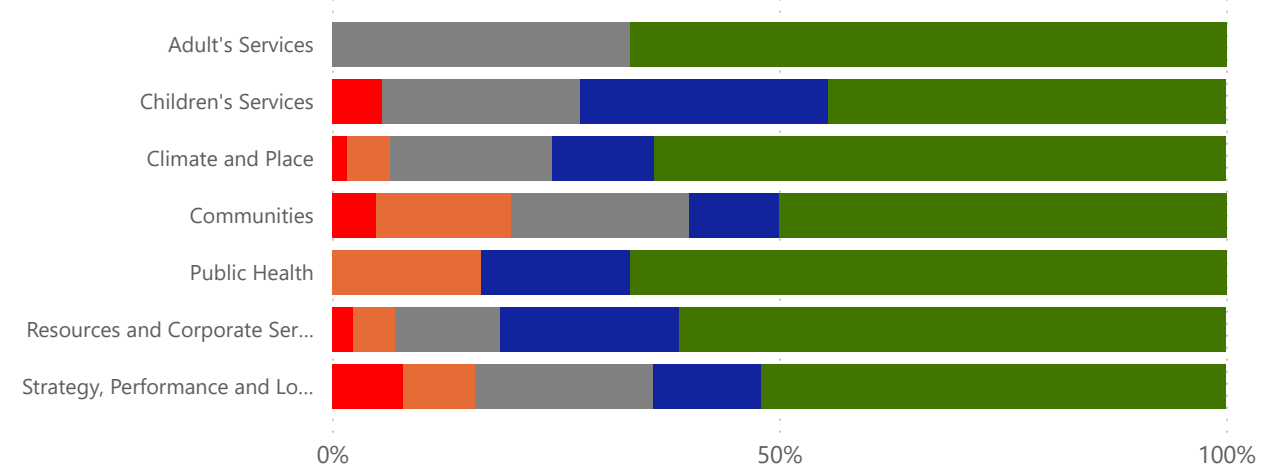
Are you a lone worker?

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Responses by directorate

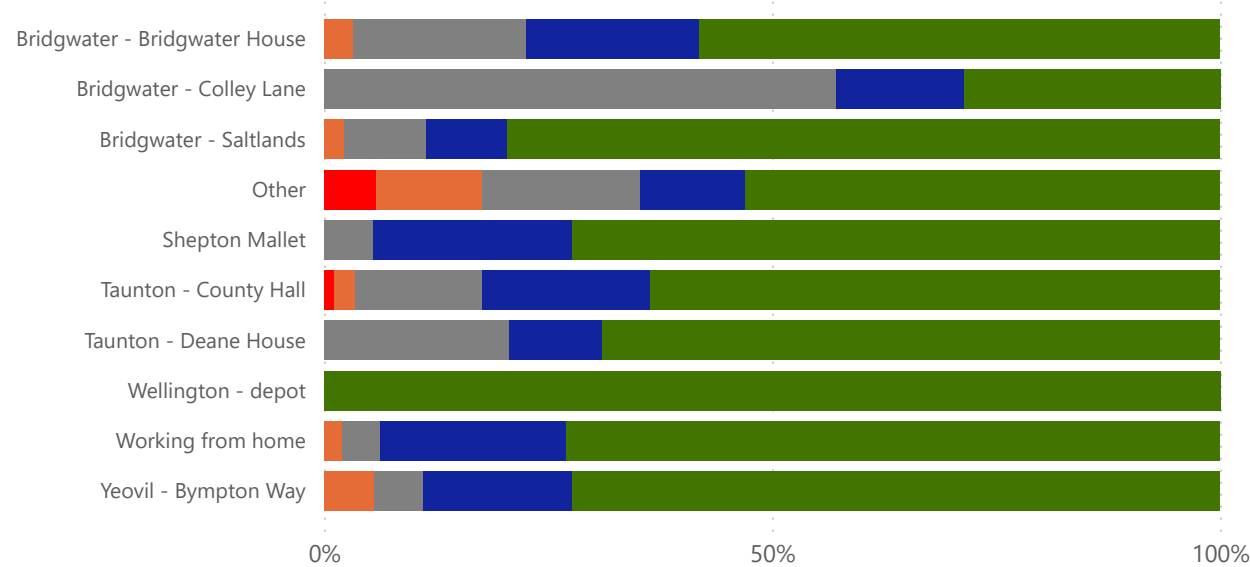
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I feel safe working for Somerset Council.

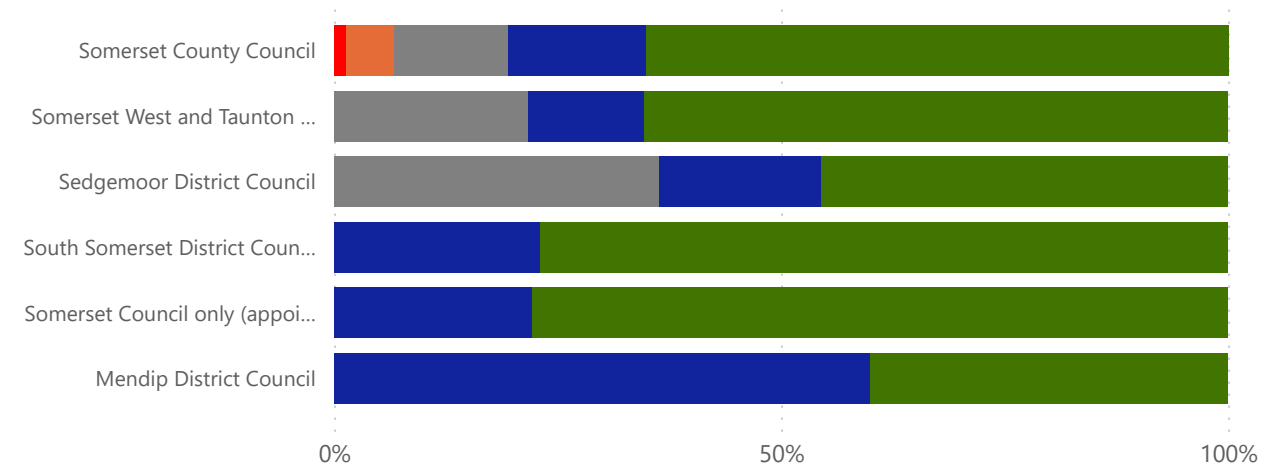
Responses by office location

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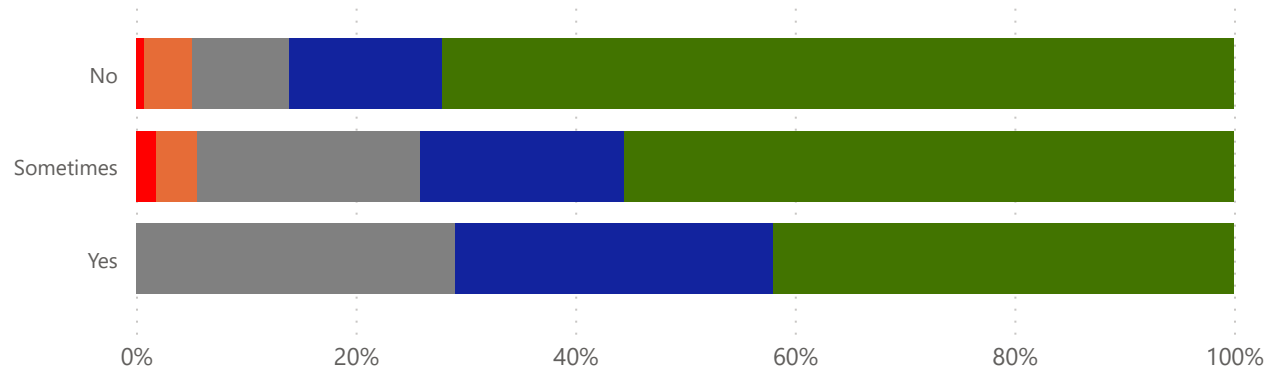
Responses by legacy organisation

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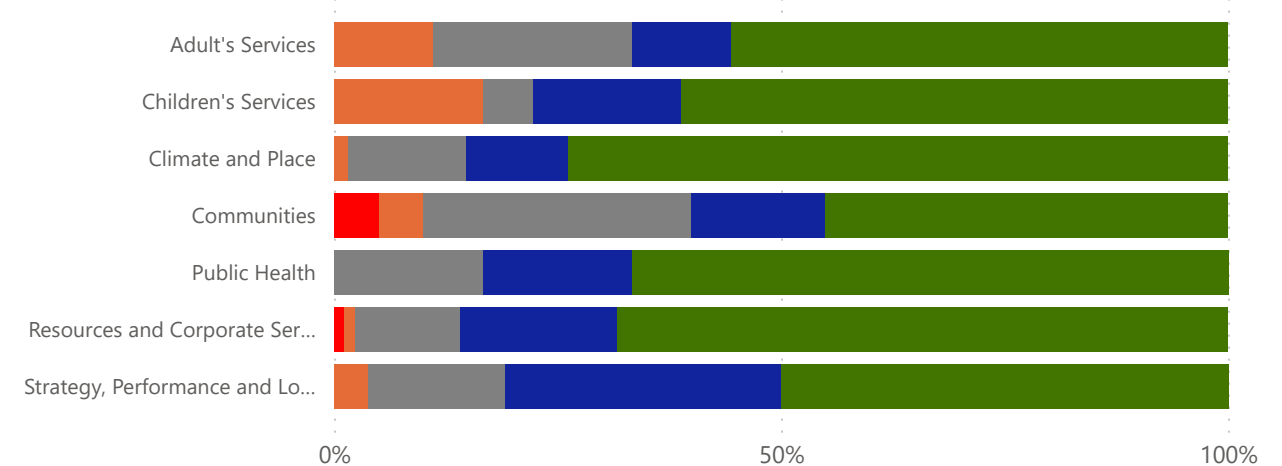
Are you a lone worker?

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Responses by directorate

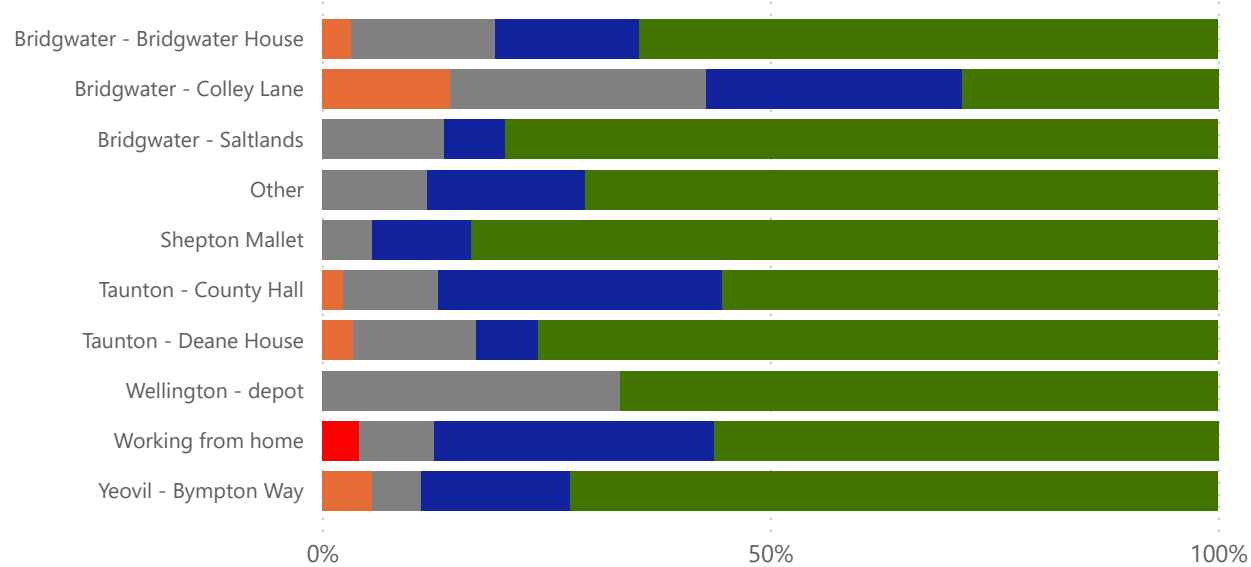
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I am aware of the relevant health and safety procedures for my role.

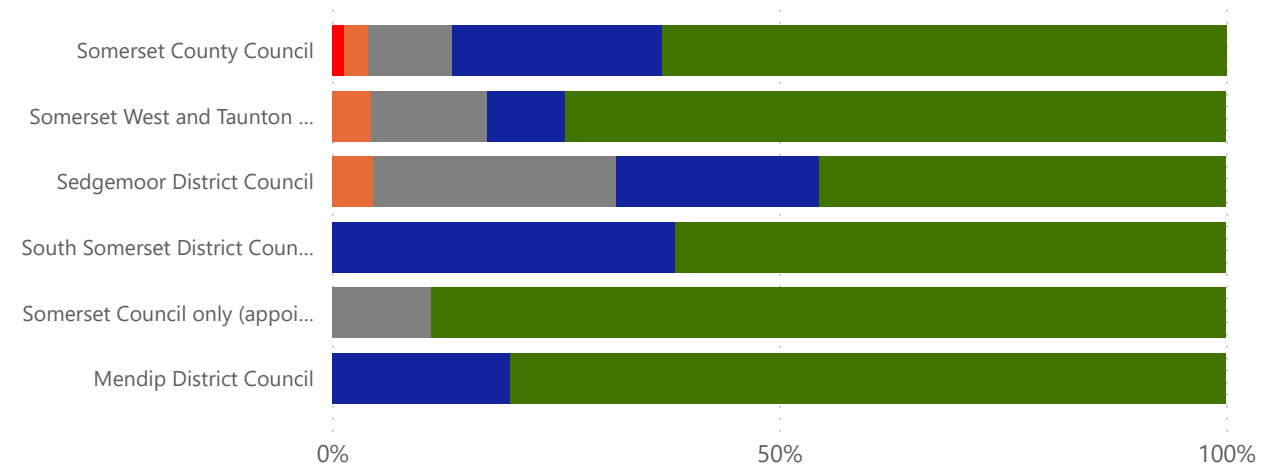
Responses by office location

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



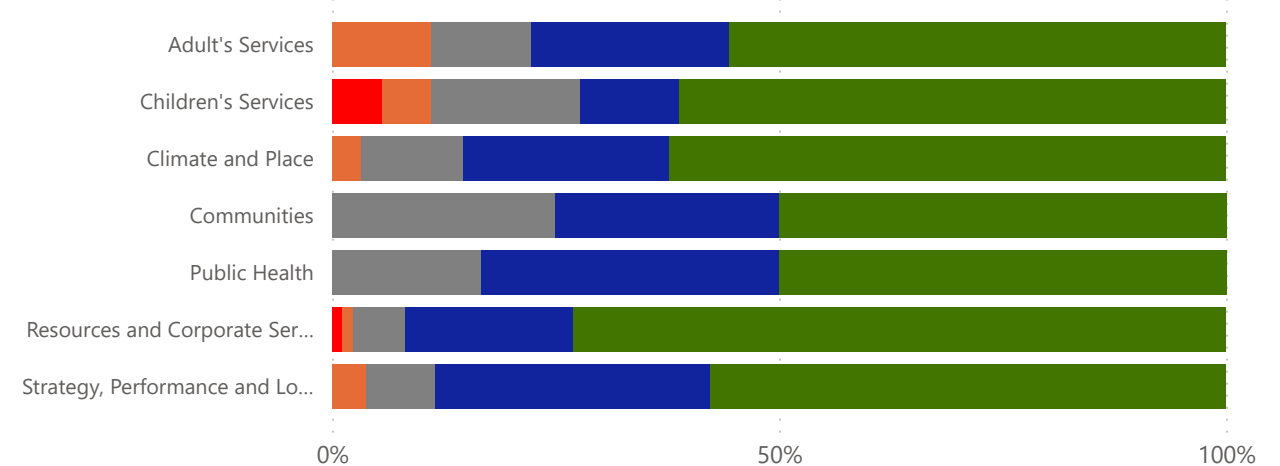
Responses by legacy organisation

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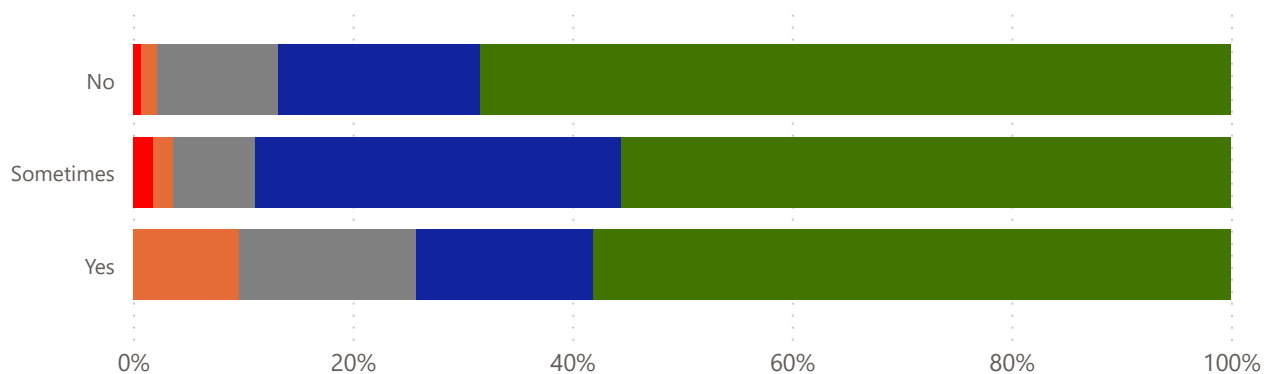
Responses by directorate

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



Are you a lone worker?

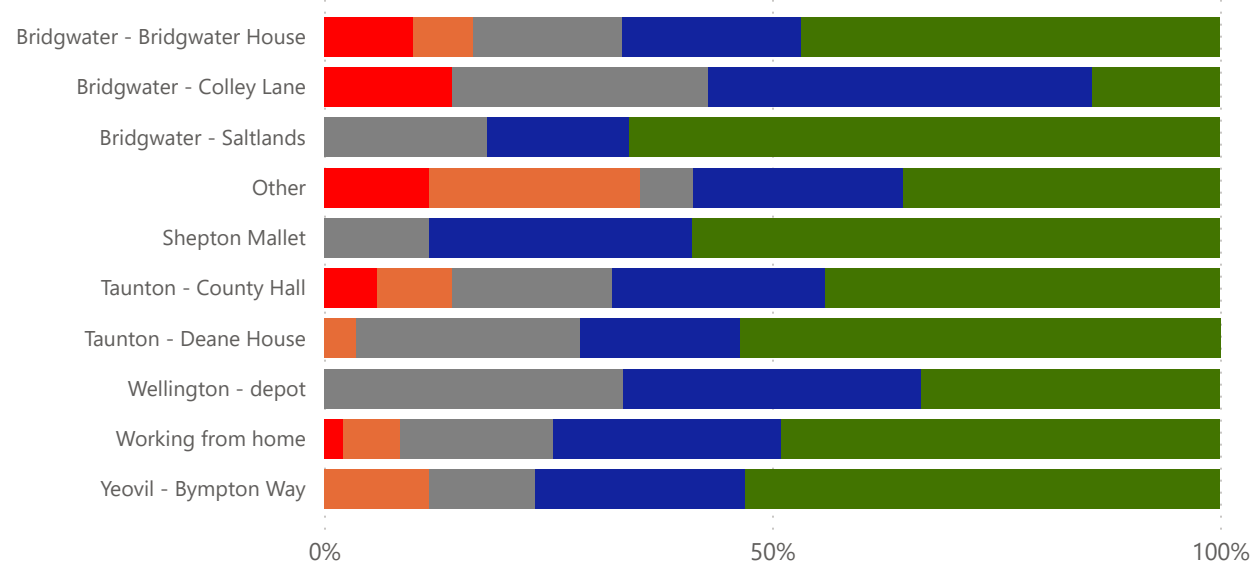
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I am confident that the health and safety risks in my area have been properly defined and are being managed.

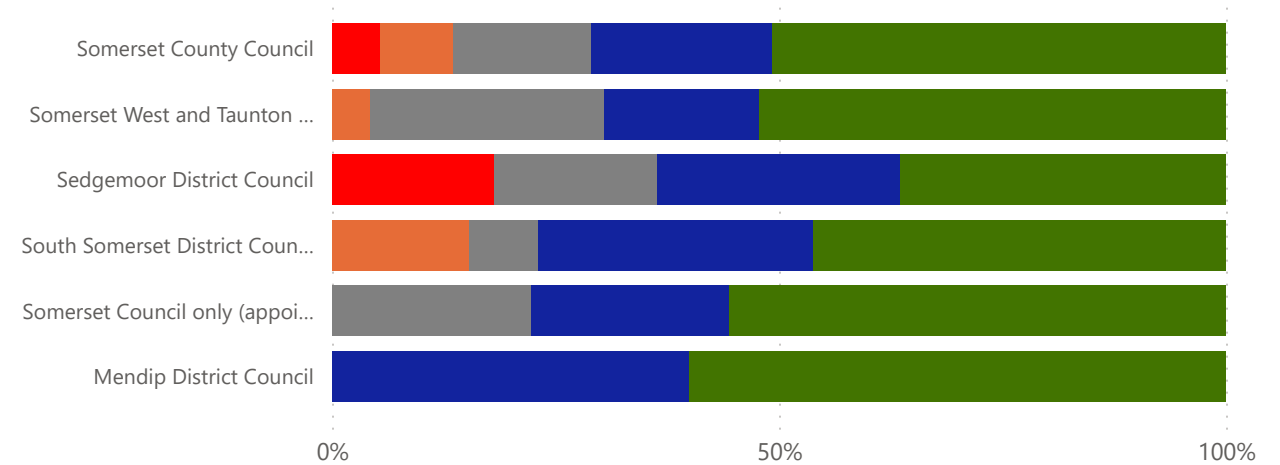
Responses by office location

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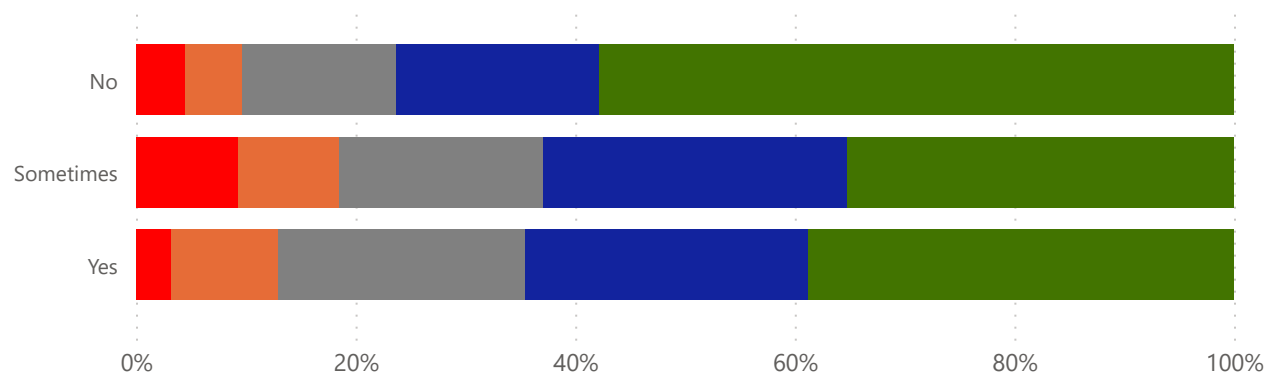
Responses by legacy organisation

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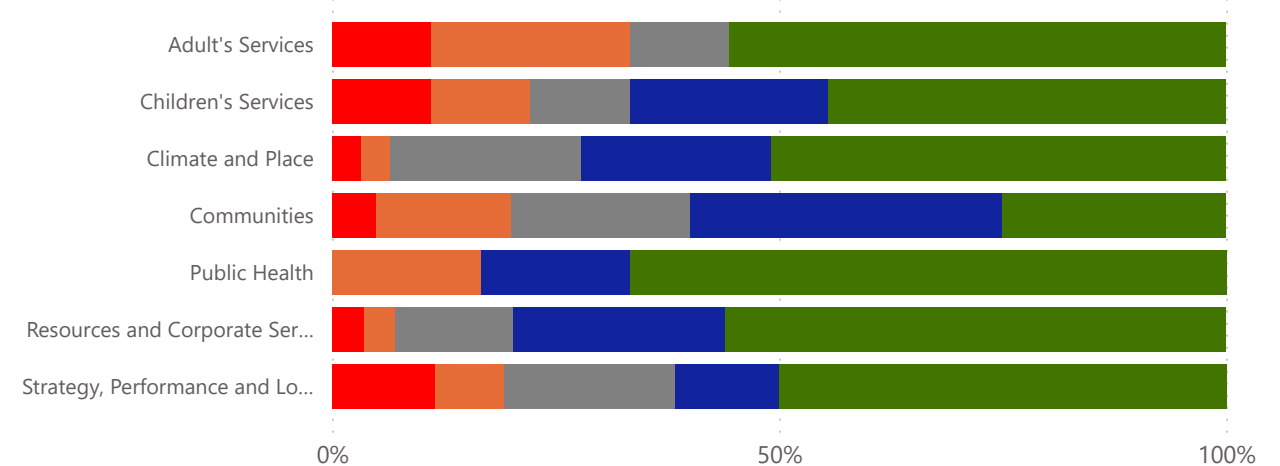
Are you a lone worker?

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Responses by directorate

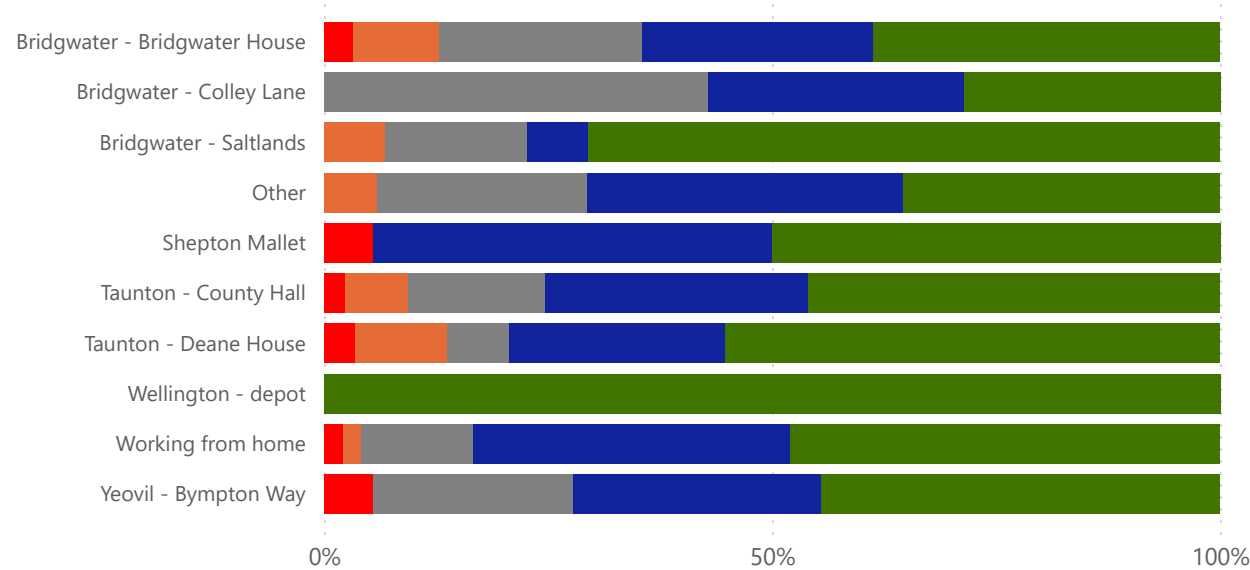
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I feel like Health and Safety is important at Somerset Council

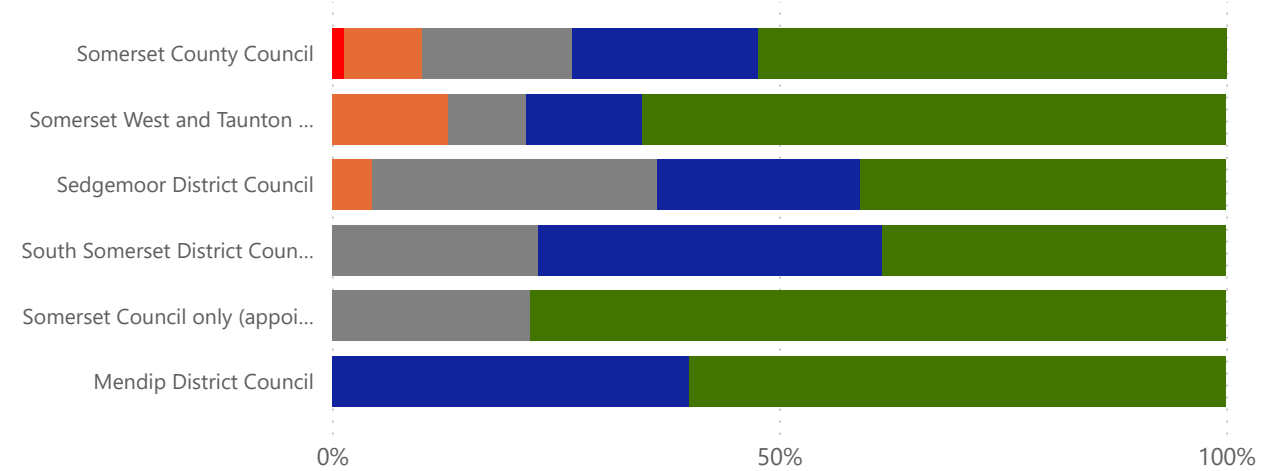
Responses by office location

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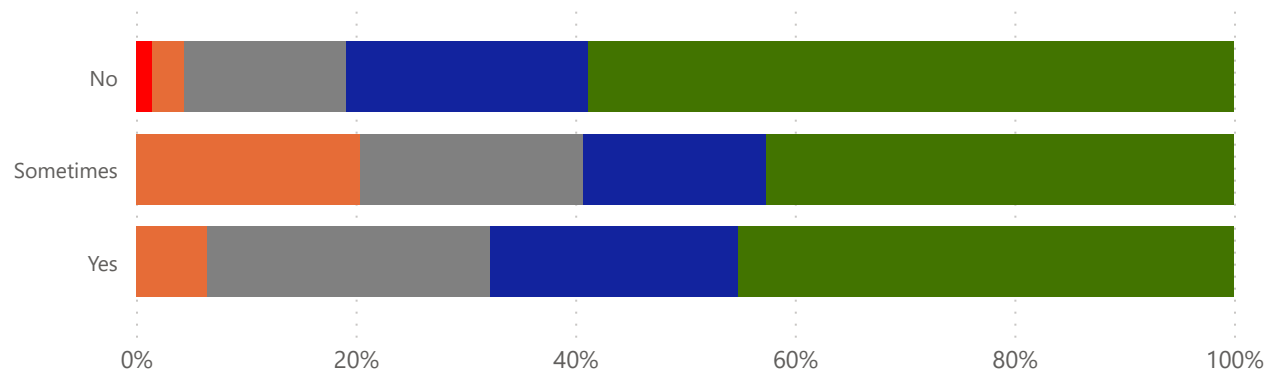
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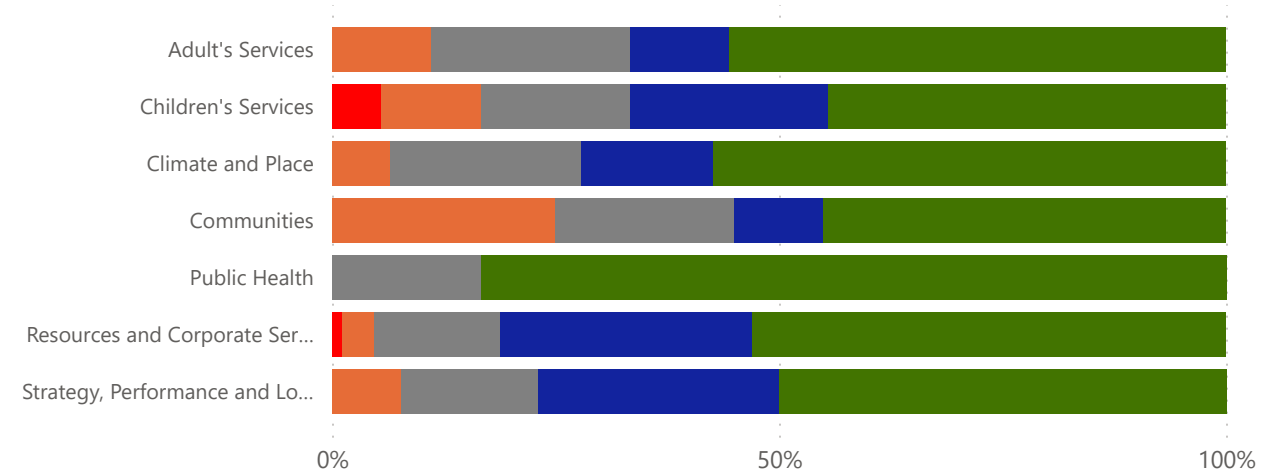
Are you a lone worker?

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Responses by directorate

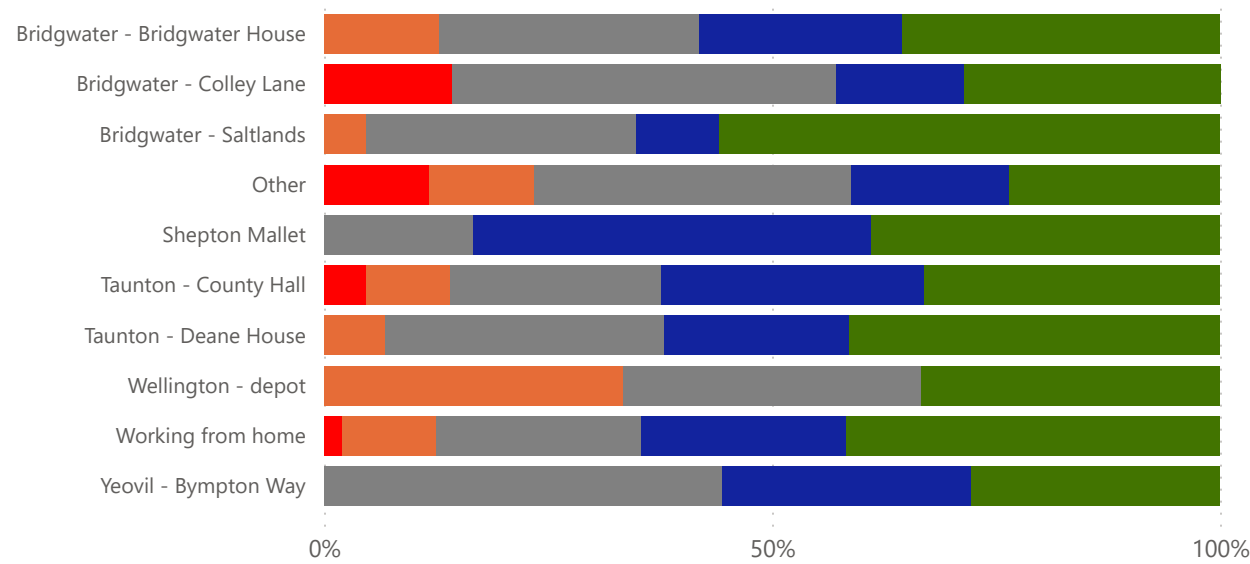
● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree



I believe the Council learns from past health and safety incidents

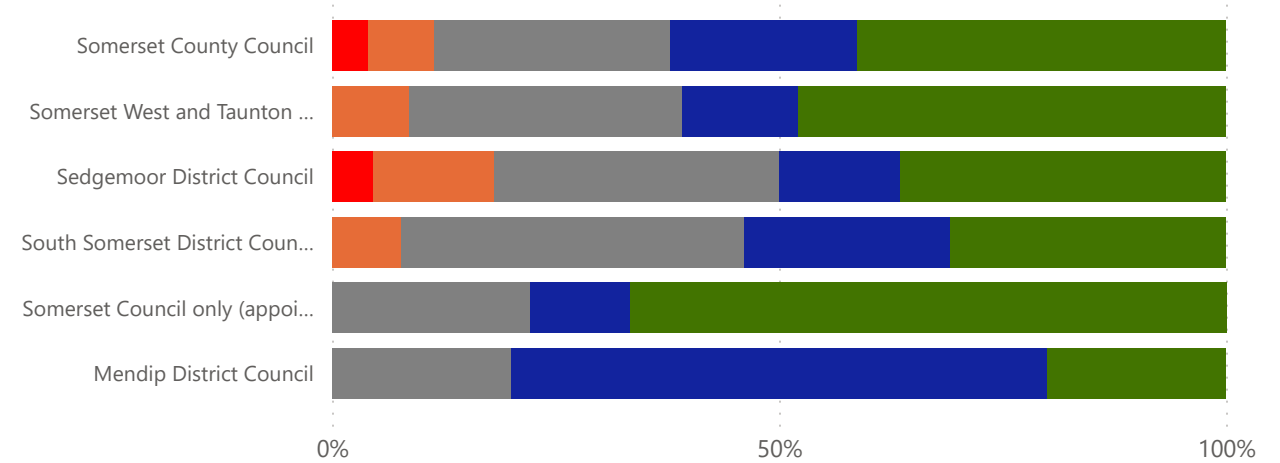
Responses by office location

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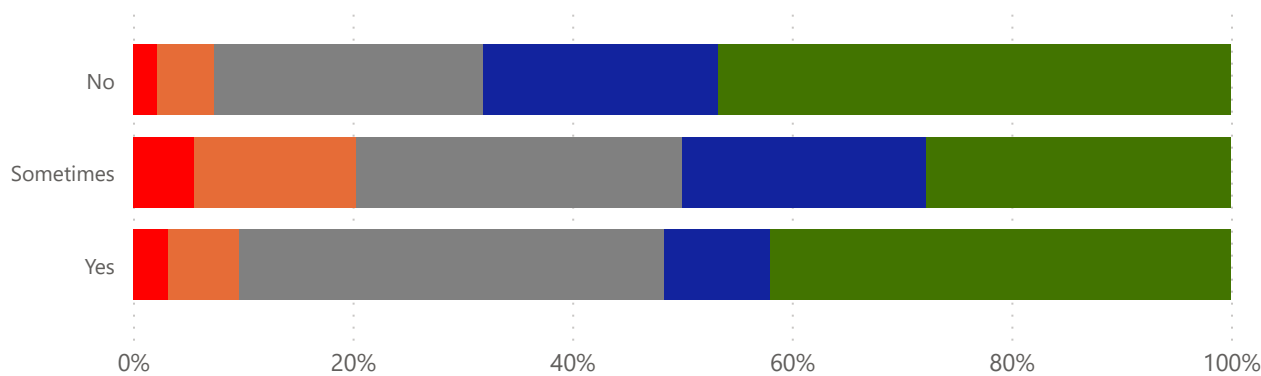
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Are you a lone worker?

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Responses by directorate

● 1. Disagree ● 2. Slightly Disagree ● 3. Neutral ● 4. Slightly Agree ● 5. Agree

